



7.5kg Front Load Washing Machine

Model Number XQG75-F1128BW

INSTRUCTION MANUAL

After Sales Support

Telephone: 1300 886 649
Email: info@tempoaustralia.com.au



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STIRLING[®]

7.5kg Front Load Washing Machine

Warranty Details

The product is guaranteed to be free from defects in workmanship and parts for a period of 36 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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Welcome

Congratulations on choosing to buy a STIRLING® product.

All products brought to you by STIRLING® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 3 Year Warranty. We hope you will enjoy using your purchase for many years to come.

General Safety Instructions



Warning

This heading indicates that there is a serious risk of injury if you do not adhere to the warning(s).



Caution

This heading indicates that care should be taken to avoid injury to persons or damage to property.



A tick in a circle accompanies a measure or action that you should do or follow.



A cross in a circle accompanies a measure or action that you should NOT do.

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to.

Keep the manual in a safe place for future reference, along with the completed warranty card, purchase receipt and carton. If applicable, pass these instructions on to the next owner of the appliance.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

Electrical safety

- Before connecting and turning on the washing machine, ensure the electrical voltage and circuit frequency correspond to those indicated on the appliance.
- Only connect the washing machine to a grounded (earthed) electrical outlet.
- Do not insert any objects into the appliance.
- Do not kink or damage the power cord, and position it out of the way so no one steps on or places anything on the cord or against it.
- Do not overload the wall outlet. Overloading can result in fire or electric shock.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Never use this washing machine with a power adaptor or an extension cord.
- Unplug the washing machine from the power supply before cleaning, servicing, maintenance or moving the appliance. Pull by the plug, not by the cord.
- After use, always unplug the appliance and turn off the water.

General Safety Instructions (Cont.)

Installation

- Install the washing machine on a flat surface to avoid overturning during use.
- If the machine must be placed on carpet, make sure the ventilation openings in the base are not obstructed.
- Connect the washing machine to the water mains using new hose sets. Do not reuse old hose sets.
- Make sure that all water and electrical connections are made by qualified personnel only, observing the manufacturer's instructions and local safety regulations.
- Improper installation may result in the risk of fire, electric shock and/or injury.
- We assume no liability for any eventual damages caused by improper or faulty use.

Usage conditions and restrictions

- The appliance is designed for indoor domestic use only. It is not suitable for commercial use.
- Do not operate the appliance outdoors.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Young children should be supervised to ensure they do not play with the appliance.
- During a hot wash, the door viewing window can become hot. Do not touch it, and ensure no child or pets comes into contact with hot surfaces.
- Make sure all pockets of clothing to be washed are empty. Hard, sharp objects such as coins, safety pins, bra wires, nails, screws or stones can cause extensive damage to the appliance and block the pump.
- Any damage or malfunction resulting from foreign objects is not covered by your warranty and may lead to expensive repairs.
- We assume no liability for any eventual damages caused by improper or faulty use.

Cleaning and maintenance

- Before cleaning or carrying out maintenance, always unplug the appliance from the power supply. Pull by the plug, not by the cord when disconnecting.
- Except for the filters that require regular cleaning, the unit has no user-serviceable parts contained within. Do not attempt to repair, disassemble or modify it. Repairs made by inexperienced or unqualified persons may cause injury and/or make more serious repairs to the appliance necessary.
- Check and clean the lint filter on a regular basis.
- This appliance should only be serviced by an authorised service centre, and only genuine spare parts should be used. Contact the after sales support line for advice.

General Safety Instructions (Cont.)

Warnings

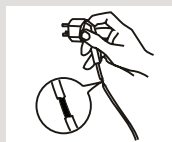
Before loading the washing machine, ensure no pet or young child has climbed into the machine.



Do not wash clothes that have residue of any flammable materials.



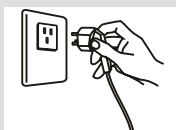
Do not use the appliance if the power cord or plug is damaged to avoid an electric shock, short circuit or fire.



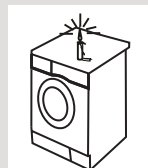
Regularly clean the power plug to remove dust and dirt and avoid contact failure.



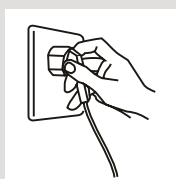
Turn the machine off before pulling out the plug from the socket if the machine is not in use.



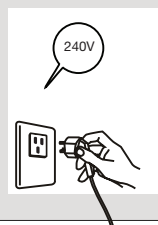
Do not place any naked flame sources on top of the washing machine.



Insert the power plug securely.



Use a 240V AC power source.

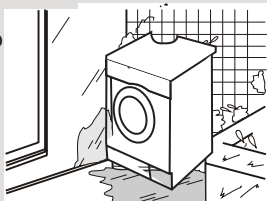


General Safety Instructions (Cont.)

To avoid electric shock, fire and malfunction, do not install this machine in a damp place.



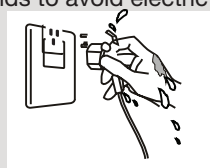
No dampness



Do not pull out or insert the plug with wet hands to avoid electric shock.



No wet hands

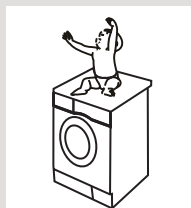


Cautions

Ensure the water inlet hose is connected properly to the cold water tap and the tap is turned on before washing a load.



Do not allow children to lay or sit on top of the washing machine.



Do not change the power cord. If it needs changing, contact a qualified electrician or call the after sales support line.



Do not wash jackets, raincoats, fishing coats and similar clothes in the washing machine.



Do not pull the power cord when removing the plug.



Product Overview

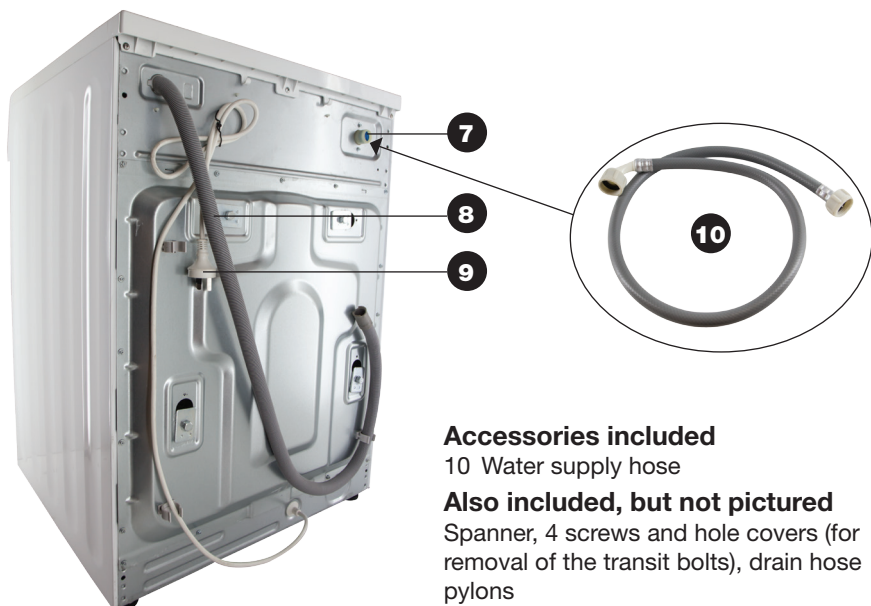
Front view

- 1 Detergent drawer
- 2 Control panel
(see pages 14–15)
- 3 Housing
- 4 Stainless steel drum
- 5 Adjustable legs (4)
- 6 Door



Back view

- 7 Water inlet valve
- 8 Drain hose
- 9 Power cord and plug



Accessories included

10 Water supply hose

Also included, but not pictured

Spanner, 4 screws and hole covers (for removal of the transit bolts), drain hose pylons

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Getting Started: Installation

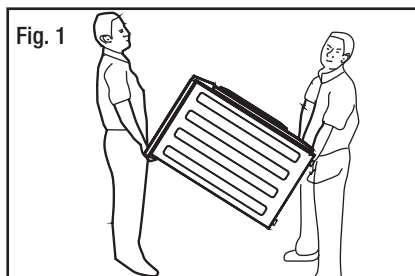
Unpacking

- Unpack the appliance but keep all packaging materials until you have made sure your new washing machine is undamaged and in good working order. Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach.
- Unwind the power cord to its full length and inspect it for damage. Do not use the appliance if the appliance or its cord have been damaged or are not working properly. In case of damage, contact our after sales support line for advice on examination, repair or return of the damaged product.
- Read this manual to familiarise yourself with all the parts and operating principles. Pay particular attention to the safety instructions on the previous pages.

NOTE: The figures throughout this manual are for illustrative purposes only; details may vary slightly from one model to another.

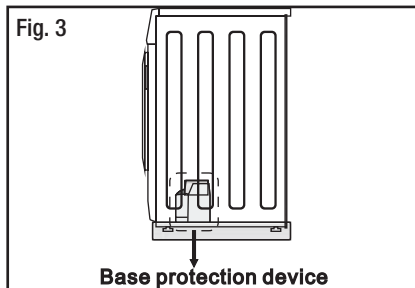
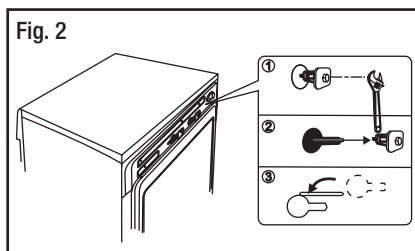
Transportation

- **CAUTION: EXTREMELY HEAVY!**
Team lift or mechanical aid is required when moving this machine. Keep the washing machine as upright as possible during transportation (Fig. 1).



Removal of transit bolts

- **IMPORTANT:** Before installing the washing machine, you must remove the transit bolts from the back of the housing and cover the holes with the hole covers provided. Use the supplied spanner to dismantle the bolts (Fig. 2).
- Keep the bolts in a safe place; you should put them back when moving the washer, if you move house. **The bolts hold the drum in place during transit but they must be removed before use so the drum can move during the wash and spin cycles. Leaving the bolts installed will result in strong shock, noise and malfunction during the spin cycle!**
- Before installation, make sure that the base protection device (Fig. 3) is not stuck at the bottom of the washing machine, otherwise it will affect normal operation of the washing machine.

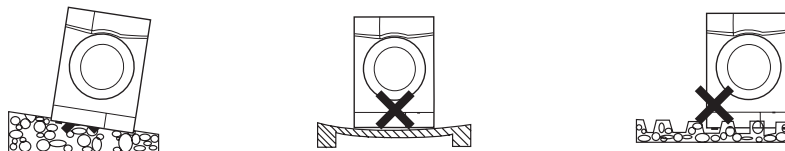


Getting Started: Installation (Cont.)

Positioning

- Make sure your washing machine is installed on a solid and flat ground.
- Do not install the machine on sloping ground, on a platform or bracket, on a soft carpeted surface, on an uneven surface, or on a wooden floor (Fig. 4).
- Do not install it outdoors.

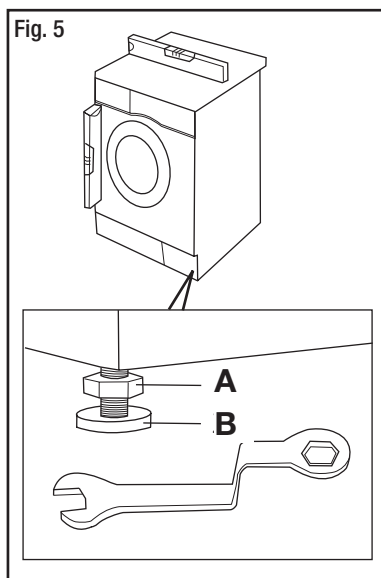
Fig. 4



Levelling

- **IMPORTANT:** It is very important to level the washing machine carefully, especially if your floor is uneven. Failure to do so may result in the machine shaking and moving during the spin cycle, or out-of-balance problems. To level the washing machine, adjust the height of the adjustable legs as follows:
- Place a spirit level on top of the washer and hold it upright against the housing to identify any inclinations (Fig. 5).
- With the aid of a spanner, turn the adjusting nut (Fig. 5, A) clockwise to loosen.
- Adjust the height of the leg by turning the foot (Fig. 5, B): clockwise to extend the leg, anticlockwise to lower it.
- Tighten the adjusting nut (Fig. 5, A) to lock the foot.
- Use the same steps to shorten or lengthen any other leg that needs adjusting.

Fig. 5

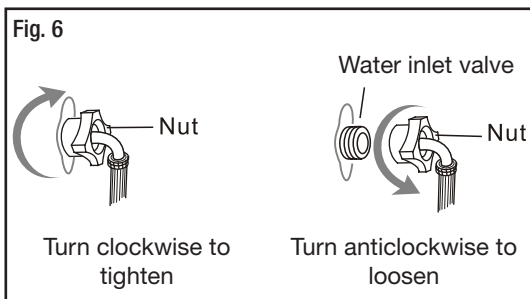


Getting Started: Installation (Cont.)

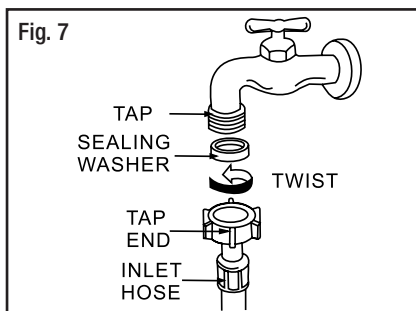
Connecting the water inlet hose

Install the water inlet hose to your water tap following the instructions below.

- Check and ensure that the sealing washers are firmly in place.
- Attach the curved end of the hose to the inlet valve of the washing machine. Tighten the coupling nuts securely by hand (Fig. 6).



- Attach the straight end of the hose to the tap. While holding the hose, turn the coupling nut clockwise to tighten securely by hand (Fig. 7). (To detach the hose, first turn off the tap, then turn the nut anticlockwise to loosen.)



- Turn on the taps and check for leaks. Tighten the nuts firmly in case of leakage. If your water pressure is strong, close the water tap completely, then open it slightly.

CAUTION!

- When tightening the coupling nut, take care not to damage the water inlet valve joint. Apply force evenly and do not twist the water inlet valve.
- If connecting the machine to a hot water tap, make sure your hot water from the tap is no hotter than 50°C.
- Use only the new (supplied) hose with your new appliance. Do not use a hose from an existing machine, or one that has been used previously.

Getting Started: Installation (Cont.)

Installing the drain hose

- When the washing machine is **not** in use, leave the drain hose at the back of the machine, as illustrated (Fig. 8).
- When the washing machine is in use, put the drain hose into a drain spout (or into a sink/tub), as illustrated (Fig. 9).
- Do not immerse the end of the drain hose in water.

Fig. 8

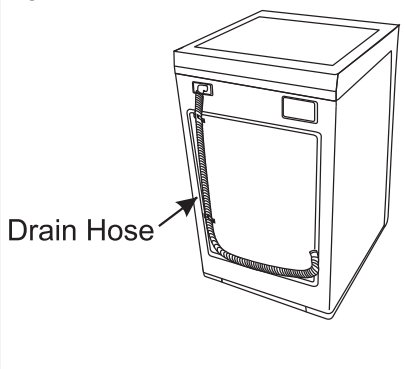
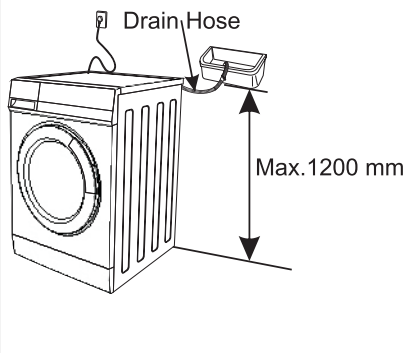


Fig. 9



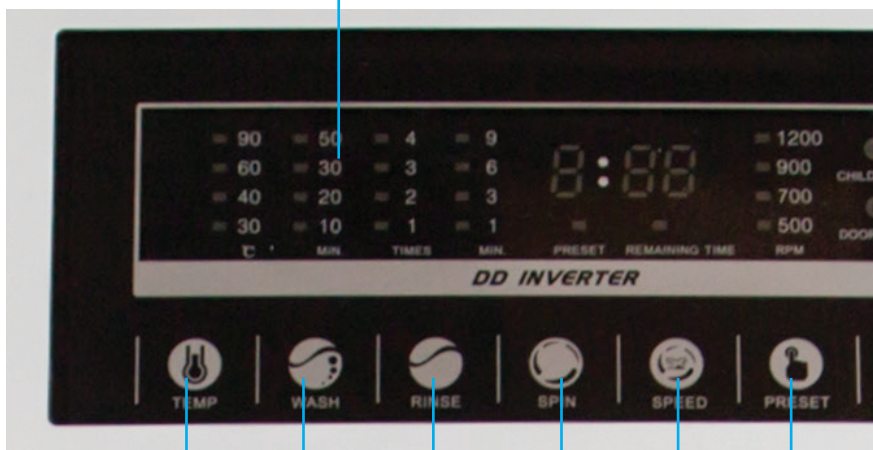
CAUTION!

- While the washer is in use, make sure the height of the drain hose is not higher than 120cm above ground, otherwise the washer will not drain water well.
- Never lay down the drain hose, as water will be discharged.
- Be sure the drain hose is properly routed so it will not kink or lift off the sink.

Features: The Control Panel

INDICATORS

- The columns show the selected settings: water temperature, wash time, number of rinses, spin time, and spin speed.
- The preset time (delay start), remaining time, child lock and door lock indicators come on when the function has been selected.
- The digital display shows the remaining time, or an error message.



TEMP. Button

- Press this button to set the water temperature.
- See page 17 for various default temperatures.
- For a COLD wash, press until the indicator is no longer illuminated.

COURSE Buttons

- Press these buttons to select the relevant wash program cycle (course) according to your type of washing: wash time, number of rinses, spin time.

SPIN SPEED Button

- Press this button to set the spin speed according to your type of washing.
- For some programs the spin speed is automatically set, or limited.

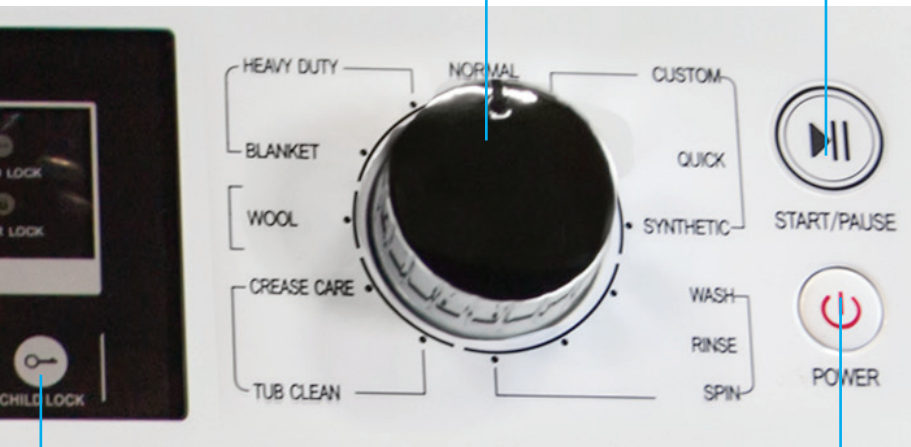
Features: The Control Panel (Cont.)

PROGRAM Dial

- Turn this dial to choose the correct program appropriate for your washing.

START/PAUSE Button

- Press this button to start the washing program after all options have been set.
- During the wash, press this button to stop the washer temporarily; press again to restart.



PRESET Button

- Press this button to preset the finish time of the washing program.

CHILD LOCK Button

- Press this button to lock the buttons so that children cannot interrupt a wash program.

POWER Button

- Press this button to turn the power on or off.
- The machine will automatically turn off the power at the end of a washing program.

Instructions

Before first use

Before using the washing machine for the first time, review the following important points and make sure that:

- All transit bolts are removed.
- The washer is stable and level. If necessary, adjust the adjustable legs to stabilise the washer (see page 11).
- The water inlet hose is properly installed (see page 12).
- The power plug is firmly inserted into a nearby power point and power is switched on to the outlet.
- The water tap is open.
- The drain hose is properly installed. Hang the upper end of the hose over the laundry sink or into a drain spout (see page 13).

Before washing your first load of washing, we recommend you run a complete cycle without laundry items. Select the TUB CLEAN program and run the machine until the end of the program.

Detergent recommendations

- **Type:** Use only low-sudsing detergents and clothing care preparations that are suitable for use in a **front load** washing machine.
- **Amount:** Use detergent in the amounts recommended on the detergent packaging. Dosage depends on your amount of washing, the degree of soiling, water hardness and the washing performance of your chosen detergent. Using more detergent than recommended will affect rinse performance; using too little will give poor washing results.
- Add detergent into the detergent drawer, as follows:



The compartment on the left is for low-sudsing powder or liquid detergent for the main wash, suitable for a front load washer. Concentrated liquid detergents should be diluted 1:2 with water.

If you want to use bleach in your wash, it must be diluted according to the instructions on the bottle. Never pour bleach directly onto the washing, as this can cause stains or fading of coloured garments.



The middle compartment is for fabric softener. It will be dispersed through the washing during the last rinse cycle. Concentrated fabric softeners should be diluted as required. Do not fill past the max. line.



The compartment on the right is for pre-wash detergent. (The HEAVY DUTY wash program has an automatic prewash cycle.)

Instructions (Cont.)

Program selection guide

Program	Bold numbers listed below are the program's default settings. Numbers in (brackets) are the options available.					
	Water temperature (°C)	Wash time (min) *	Number of rinses	Spin time (min)	Spin speed (rpm) **	Total time (min, approx.)
NORMAL #	30 (Cold, 30, 40, 60, 90)	30 (10, 20, 30, 50)	2 (1~4)	6 (1, 3, 6, 9)	700 (500~Max.)	73
HEAVY DUTY (includes prewash)	30 (Cold, 30, 40, 60)	50 (10, 20, 30, 50)	3 (1~4)	9 (1, 3, 6, 9)	700 (500~Max.)	131
CREASE CARE	30 (Cold, 30, 40, 60)	30 (10, 20, 30, 50)	2 (1~4)	1 (1, 3, 6)	700 (500~900)	68
CUSTOM	60 (Cold, 30, 40, 60, 90)	50 (10, 20, 30, 50)	2 (1~4)	6 (1, 3, 6, 9)	Max. (500~Max.)	123
BLANKET	--- (Cold, 30)	20 (10, 20, 30)	3 (1~4)	6 (1, 3, 6, 9)	700 (500~900)	78
QUICK (2kg max. capacity)	---	10 (10, 20, 30)	1 (1~4)	3 (1, 3)	700 (500~900)	35
SYNTHETIC (2.7kg max. capacity)	30 (Cold, 30, 40)	30 (10, 20, 30)	2 (1~4)	6 (1, 3, 6, 9)	700 (500~900)	73
WOOL (2kg max. capacity)	--- (Cold, 30)	20 (10, 20, 30)	2 (1~4)	3 (1, 3)	500	60
WASH	30 (Cold, 30, 40, 60)	30 (10, 20, 30, 50)	---	---	---	33
RINSE	---	---	1 (1~4)	---	700 (500~900)	15
SPIN	---	---	---	6 (1, 3, 6, 9)	700 (500~900)	10
TUB CLEAN	--- (Cold, 30, 40, 60)	50	1	3	700 (500~900)	75

* Wash times shown during use could be different from the actual time needed. Times depend on the water pressure and temperature, drainage conditions, and the weight and texture of your wash load.

** As the weight of the wash load and the detergent quality vary, rinse results may be unsatisfactory if the spin speed is low. If this is the case, increase the number of rinses.

To wash a normally soiled cotton clothes load, use the following setting: NORMAL, 40°C, 30 minute wash, 2 rinses, 6 minute spin, maximum (1200RPM) spin speed. Total program time will increase.

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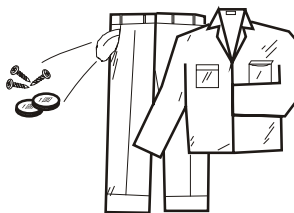
Instructions (Cont.)

Normal usage



General preparation

1. Make sure the washer is properly set up: the drain hose and water inlet hose are both connected, the tap is open, and the power is connected and switched on.
2. Before washing, remove any coins, keys and other hard items from pockets (Fig. 10). Close any zippers to prevent damaging your clothes and the wash drum. Brush dirt and sand off clothes and turn pockets inside out.
3. Sort your washing into appropriate loads: whites, coloureds, cottons, delicates, heavily soiled, etc. Place delicate items into a wash bag for protection.
4. Put your washing in the machine, loading items uniformly in the drum.
5. Close the washing machine door.
6. Add washing detergent to the detergent drawer (see page 16 for details).

Fig. 10






Washing a load

7. Press the POWER  button.
8. Turn the PROGRAM dial clockwise to select your wash program. The machine will automatically select the default wash cycles listed on page 17 (wash time, water temperature, rinse and spin details).
9. Press the START/PAUSE  button, the washer will start the program.
10. At the end of wash program, the buzzer will sound to alert you that the program has finished before the power is shut off automatically.
11. Close the water taps and unplug the power plug from the wall outlet.

NOTE:

- To customise a program yourself, see opposite for details.
- Details for the WOOL and BLANKET programs follow on the next two pages.
- To select a single wash, rinse or spin cycle only, see page 22 for details.

Locking and unlocking the door

Once you have pressed the START/PAUSE  button, the door lock icon will come on and the door will lock automatically and will remain locked until the program has finished. If you forgot to add an item and the program has already started, press the START/PAUSE  button. The program will stop temporarily and after two minutes, the door may be opened. Add the extra item, close the door and press the START/PAUSE  button again to resume the program.



NOTE: The door cannot be opened if the water level or temperature is too high.

Instructions (Cont.)

The CUSTOM program

Select the CUSTOM program if you want to customise a wash program. Here you can set the water temperature, wash time, number of rinses, spin time and spin speed according to your specific needs.



Washing a custom load

1. Prepare the machine and your washing as listed under points 1–6, opposite.
2. Press the POWER  button.
3. Turn the PROGRAM dial clockwise and select the CUSTOM program.
4. Press the TEMP / WASH / RINSE / SPIN / SPEED buttons to set the wash temperature, wash time, number of rinses, spin time and spin speed.
5. Press the START/PAUSE  button, the washer will start the program.
6. At the end of wash program, the buzzer will sound to alert you that the program has finished before the power is shut off automatically.
7. Close the water taps and unplug the power plug from the wall outlet.

The WOOL program

Select the WOOL program to wash woollens and other delicate garments.

Washing a delicates or woollens load

1. Prepare the machine and your washing as listed under points 1–2, opposite.
2. Sort your delicates or woollens by colour and fabric type. Always wash light and dark coloured items separately.
3. Place small or very delicate items into a wash bag for protection.
4. Put your washing in the machine, loading items uniformly in the drum.
5. Close the washing machine door.
6. Add a detergent designed for woollens and delicates to the detergent drawer (see page 16 for details).
7. Press the POWER  button.
8. Turn the PROGRAM dial clockwise and select the WOOL program.
9. Press the START/PAUSE  button, the washer will start the program.
10. At the end of wash program, the buzzer will sound to alert you that the program has finished before the power is shut off automatically.
11. Close the water taps and unplug the power plug from the wall outlet.
12. Do not leave woollens in the machine after the wash. Take them out straight away and dry them flat in the shade, or as instructed on the garment label.

NOTE:

- The wash capacity for the WOOL program is 2kg or less.
- The WOOL program cannot be preset for a delayed start.
- Do **not** wash woollens at temperatures higher than 30 degrees.

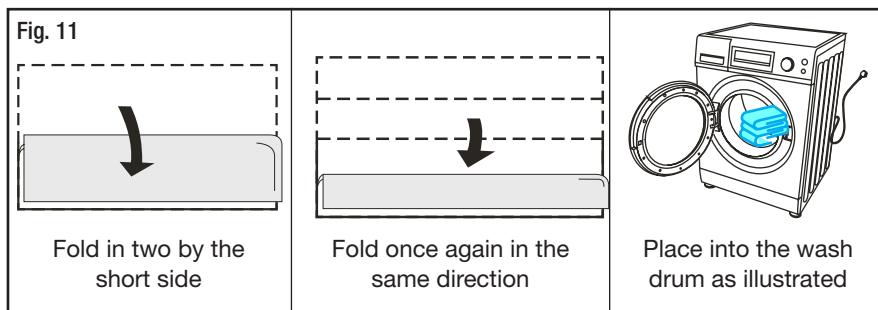
Instructions (Cont.)



The BLANKET program

Use this program for washing blankets or other bulky items.

Washing a bulky load

1. Make sure the washer is properly set up: the drain hose and water inlet hose are both connected, the tap is open, and the power is connected and switched on.
2. Fold the blanket as illustrated in Fig. 11.



3. Close the washing machine door.
4. Add a suitable detergent to the detergent drawer (see page 16 for details).
5. Press the POWER  button.
6. Turn the PROGRAM dial clockwise and select the BLANKET program.
7. Press the START/PAUSE  button, the washer will start the program.
8. At the end of wash program, the buzzer will sound to alert you that the program has finished before the power is shut off automatically.
9. Close the water taps and unplug the power plug from the wall outlet.

NOTE:

- The wash capacity for bulky items made of 100% synthetic fibre is 2.7kg or less.
- The wash capacity for bulky items made of 100% cotton is 2.0kg or less.
- Do **not** twist or roll clothes into a ball before putting them into the wash drum.
- Do **not** place blankets in a net bag for machine washing, which could cause abnormal vibration and possible damage during the spin process.
- Do **not** wash blankets at temperatures higher than 30 degrees.
- Do **not** machine wash shag pile rugs or blankets.
- Do **not** wash electric blankets or electric throw rugs.

CAUTION!





The machine may shock heavily during the spin cycle if you are only washing a few clothes or a single, big or heavy item. To avoid this, add two to three extra items into the drum.

Instructions (Cont.)

Preset washing (delayed start)

This washing machine has a 0~24 hour preset function you can set to determine the time when the washing program will finish. (It is, in effect, similar to a 'delayed start' function, but you set the time you want the wash to finish rather than to start.)

Washing a preset load

1. Prepare the machine and your washing as listed under points 1–6, page 18.
2. Press the POWER  button.
3. Turn the PROGRAM dial clockwise and select the desired program.
4. If applicable, press the TEMP / WASH / RINSE / SPIN / SPEED buttons to set the wash temperature, wash time, number of rinses, spin time and spin speed.
5. Press the PRESET button and set the finishing time of the washing. Every press of the PRESET button will increase the delay period by one hour, up to a maximum of 24 hours. For example, if it is 9:00pm and you want the washing to finish by 7:00am the next morning, set the preset to "10hr".
6. Press the START/PAUSE  button, the washer will start the PRESET program and the corresponding light will illuminate about one minute later.
7. **To check the preset program**, press the PRESET button, the washer will display the current preset setting for 5 seconds.
8. **To change the preset time**, press the POWER  button and then restart programming from step 2.
9. **To cancel the preset**, press the POWER  button to shut off the power.
10. At the end of wash program, the buzzer will sound to alert you that the program has finished before the power is shut off automatically.
11. Close the water taps and unplug the power plug from the wall outlet.

NOTE:

- The PRESET function is not available for the WOOL and TUB CLEAN programs.
- To avoid water leakage when using the PRESET function, make sure the water taps are open, the drain hose is properly installed and the washing load and detergent are properly prepared.
- The actual starting/finishing time could be slightly different from the preset time due to differences in water pressure and temperature, drainage conditions, and weight and texture of the wash load.

Instructions (Cont.)

Other features and functions

Fuzzy control

For the NORMAL, HEAVY DUTY and CUSTOM programs, the machine automatically detects the weight of your wash load and selects the appropriate water level for the wash and rinse cycles.

Tub clean program


Run the TUB CLEAN program whenever the stainless steel tub is dirty. Select it as you would select a normal wash program, **but do not put any detergent or clothing into the tub when running the program.**

Single wash / rinse / spin

This washing machine also offers you the option of selecting a certain wash cycle (WASH, RINSE or SPIN) individually, according to your needs. Set up the machine as for a normal wash, select the desired wash cycle, then press START/PAUSE.



Child lock

This washing machine is equipped with a child lock which locks the buttons (except the power button) during operation so that children cannot interrupt a wash program.

To set the child lock, after pressing the POWER  button to power on, press and hold the CHILD LOCK button for more than 4 seconds, until you hear the buzzer sound. **To unlock the child lock**, press and hold the CHILD LOCK button for more than 4 seconds again, or power off.

‘End of program’ buzzer

During normal washing machine operation, a buzzer will sound at the end of a set program. You can disable this buzzer so it will not sound at the end of the program.

To disable the buzzer, press and hold the POWER  button and the START/PAUSE  button until you hear the buzzer sound. Follow the same procedure to enable the buzzer again.

Prewash cycle

The HEAVY DUTY program contains a prewash cycle at the start of the washing program. After this cycle, the prewash water will be drained and the machine will inlet water again and start the main wash cycle.






















Intelligent unlock function

After running certain programs, if the water level is higher than the bottom level of the door, the drain valve will automatically drain water to below the door bottom level. The display will show UP while the drain pump is working.

Other Useful Information

Wash care symbols

When choosing a wash program, check for any labels in your clothes and follow the instructions. Below are some commonly used symbols and explanations what they mean.

<p>Normal wash</p>   <p>Gentle wash</p>	 <p>Warm wash (max 40°C)</p>	<p>Hand wash</p>   <p>Do not wash</p>	<p>Bleach</p>   <p>Do not bleach</p>
<p>Iron</p>   <p>Do not iron</p>	<p>Cool iron(max 110°C)</p>   <p>Warm iron,medium (max 150°C)</p>	<p>Dry clean</p>   <p>Do not dry clean</p>	<p>Chlorine bleach may be used</p>   <p>Do not tumble dry</p>
<p>Dry clean normal cycle with any solvent</p>   <p>Dry clean normal cycle petroleum solvent only</p>	<p>Tumble dry normal</p>   <p>Dry flat</p>	<p>Drip dry</p>   <p>Line/hang to dry</p>	

Other Useful Information (Cont.)

Care and maintenance

To prolong the service life of the washing machine, keep it in good condition and perform regular maintenance.

For any type of cleaning and maintenance, make sure the washing machine is disconnected from the mains power supply.

Cleaning the housing (when required)

- Use a soft cloth to wipe any water or dirt off the washing machine housing and door. If using a damp cloth, squeeze it almost dry to avoid leaving water residues.
- Do not use any chemical, alkaline or abrasive cleaning agents to avoid damaging the surface.
- Do not spray water directly onto the washer housing.

Cleaning the door sealing washer

- After every use, wipe the door sealing washer with a damp cloth to remove any lint and dirt.
- Check in and around the groove of the sealing washer for objects such as coins or pins and remove them.

Cleaning the detergent drawer

- Clean the detergent drawer regularly to remove detergent remnants and prevent mould and mildew growth.
- Pull out the drawer horizontally, push down the tab in the middle (marked with an arrow), then pull the drawer out further and lift it upward out of its place (Fig. 12).

Cleaning the water inlet valve

(suggested interval: every 6 months)

- To avoid blockage of the mesh filter at the water inlet after long time use, detach the water inlet hose, making sure you have turned off the water supply at the tap beforehand.
- Take the mesh filter out of the water inlet valve (Fig. 13) and clean the filter with a soft brush. Then assemble the mesh filter back into the valve and reconnect the water inlet hose.

Fig. 12

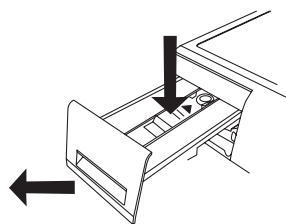
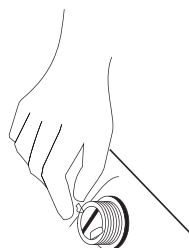


Fig. 13



Water Inlet

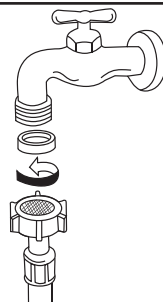
Other Useful Information (Cont.)

Cleaning the hose filter

(suggested interval: every 6 months)

- To avoid blockage of the hose filter after long time use, detach the water inlet hose, making sure you have turned off the water supply at the taps beforehand.
- Turn the nut anticlockwise to take off the hose, clean the filter under running water or with a soft brush, then reconnect the hose (Fig. 14).

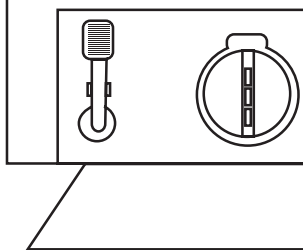
Fig. 14



Drain pump maintenance

- Clean the drain pump filter periodically (at least once a month) to avoid blockages created by hair pins, coins and excess lint.
- The drain pump is located at the front of the washer, in the bottom right corner, behind the cover (Fig. 15).
- Open the cover to the drain pump and place a container or a rag underneath to collect any spillage.
- Unscrew the filter and take it out.
- Clean the filter gently under running water.
- Reinstall the filter and tighten it.

Fig. 15



Freezing conditions

- When temperatures have fallen below zero and water has frozen in the water supply hose, proceed as follows:
- Wrap a hot towel around the water tap and the water supply hose joint (Fig. 16).
- Disconnect the water supply hose and soak it in a tub of hot water of approximately 50°C.
- Pour about 2-3 litres of hot water (approximately 50°C) into the drum of the washing machine (Fig. 17).
- When all frozen water has thawed, reconnect the water supply hose, open the tap and start the machine to check whether all blockages have been removed.

Fig. 16

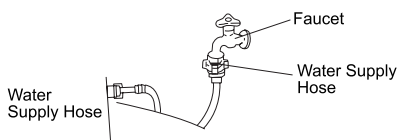
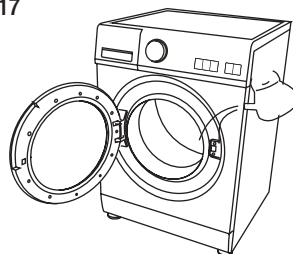


Fig. 17



Other Useful Information (Cont.)

Troubleshooting guide

Not all unusual incidents you may encounter with your washing machine are faults, or cause for concern. Check in the list below what issues may arise and why. Also check in the table on the following page for solutions to other common problems.



Situation	Possible cause
The washer door cannot be opened.	<ul style="list-style-type: none">• The washer is in operation.• The child lock has been set.• Clothes are caught between the sealing washer and the door.
Peculiar smell.	<ul style="list-style-type: none">• Some components are made of rubber, so there might be a smell of rubber during the first uses.
Little water in wash and rinse cycles.	<ul style="list-style-type: none">• Front load washing machines are efficient and only need a small amount of water for good wash results.
No water inflow.	<ul style="list-style-type: none">• The tap has not been opened.• If temperatures have fallen below zero degrees, water in the water supply hose may be frozen.• The water supply hose or metal filter in the water inlet may be blocked.
Inflow of water during operation.	<ul style="list-style-type: none">• When the water level declines, or clothes have been added to the drum, the washer automatically takes in more water.• If the wash load is unevenly distributed, water will be added to balance the load.
Water drainage during washing.	<ul style="list-style-type: none">• Too much, or high-sudsing detergent (for top load washers) may have been used, which creates too much foam.
Remaining time changes.	<ul style="list-style-type: none">• The displayed remaining time is calculated on the basis of 15 liters/minute water intake. With changing water pressure, the actual time will be prolonged or shortened accordingly.• If your wash load is unevenly distributed during the spin cycle, the washer will intake more water to correct the imbalance and the remaining time will be prolonged.
Abnormal sound in the spin process.	<ul style="list-style-type: none">• Check and ensure that nothing is impeding the free run of the power cord to the power outlet.• Check and ensure the transit bolts have been removed.• Check and ensure that there are no metal objects such as bobby pins in the drum.
Program stops when power off.	<ul style="list-style-type: none">• If the program stops when the power is off and will not continue when the power is back on, you will have to press the POWER button and reset the program.

If none of the solutions offered above and on the following page help you solve the problem, contact our after sales support line for advice.

Other Useful Information (Cont.)

Error messages

When the following problems occur, the microcomputer inside the washer will detect the abnormal condition. An electronic buzzer will sound for approximately 10 seconds, an error message will flash, as shown below, and the washer will stop operating.

Type of problem	Error message	Where to check
The washer does not work at all.		<ul style="list-style-type: none">• Check that the machine is securely plugged in.• Check the POWER  and START/PAUSE  buttons. Press the button(s), if required.• Check whether the machine is under preset condition.• Check whether a power failure has occurred.• Check whether the circuit breaker has been activated.
Water does not flow, or only a slim stream flows into the tub.	E11	<ul style="list-style-type: none">• Turn on the water supply tap.• Check whether the water supply has been cut off.• Check whether the water inlet mesh filter is clogged.• Check whether water has frozen in the pipes.• Check whether the water pressure is too low.
Water does not drain out.	E12	<ul style="list-style-type: none">• Check and make sure the drain hose is properly connected at a height of below 120cm.• Check the drain hose for kinks or obstructions.• Check whether the drain hose is clogged.• Check whether the filter of the drain pump is clogged.
The washer door does not open.	H1	<ul style="list-style-type: none">• The water temperature may still be above 40°C. The door will open automatically as soon as the temperature drops to below 40°C.
The washer does not spin.	U3	<ul style="list-style-type: none">• Check whether the washing is piled at one side of the tub. If so, redistribute the load evenly inside the tub.• If you are washing one item only, or a particularly heavy or bulky item, redistribute the load and add a few other items for better balance.• If you are washing a blanket, check and ensure that it is not rolled in to a ball.• Check and make sure the washer is installed on an even, level surface.

NOTE: Press the START/PAUSE button once to release the emergency stop and cancel the error message; press it again to restart the operation after you have corrected the situation.

Other Useful Information (Cont.)

When moving the washing machine

Make sure all water has drained out before transportation. Remove the hole covers from the back of the washer housing and fasten the drum with the transit bolts provided. (The washer comes with transit bolts which must be removed before use. Keep them in a safe place for when you need to move the machine.) Move cautiously. Do not grasp the machine by any protruding parts.

Specifications and technical parameters

Unit dimensions	59.6cm (W) x 60.0cm (D) x 85.0cm (H)
Maximum weight of dry wash load	7.5kg
Unit weight	71kg
Power source	230-240V, 50Hz
Rated wash water	90L
Power consumption (wash)	100W
Power consumption (spin)	350W
Power consumption (warm)	1800W
Required water pressure	0.03MPa ~ 0.8MPa

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After Sales Support

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Email: info@tempoaustralia.com.au

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STIRLING[®]

7.5kg Front Load Washing Machine

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 886 649 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252
PO BOX 6056 Frenchs Forest, Sydney, Australia NSW 2086
Telephone: 1300 886 649 (Aust) - Fax: (02) 9975 2688
Tempo Help Desk: 1300 886 649 (Aust)
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