EASY MATE +

Olitech

technology for life

User Manual

Model number: OLT2914

Olitech Easy Mate+
User Manual

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__Key descriptions__

Keys	Explanation
	Green Button: *Used to answer or confirm call* *Allows user to select options/ proceed through **Menu***
	Red Button: *Used to end call* *Selects "Back" when in **Menu***
	Arrows: *Used to navigate **Menu*** *When on home screen:* *1. Down arrow provides shortcut to **Contacts*** *2. Up arrow provides shortcut to **Alarm***
	Emergency/SOS Button: *Press and hold red SOS button (on back of phone) for 3 seconds to trigger emergency button.* *SOS button requires setup – see "Emergency/SOS button" section of manual for more details.*

	Volume Buttons: *Used to change volume*
	Power Key: *Press and hold for 3 seconds to power on / off*
	Hash (#) Key: *Used to change input methods (capital/lower case when typing). When on the home screen, press and hold hash key for 3 seconds to activate the silent mode.*
	Star (*) Key: *Light emitted from key (not always present) represents battery charge status. See Charging the Battery section of the manual for greater detail.*
	Keypad Lock: *Press and hold for 3 seconds to lock or unlock the keypad.*
	Flashlight Key: *Unlock phone and press button for 3 seconds to turn flashlight on/off.*
	Magnifier Key: *Press to activate magnifier. Maximum magnification x3*

	Hands Free/Loud Speaker: *Press to activate the loud speaker function during call.*
	Number Keys: *When pressed momentarily, each number key types their designated number or letter as displayed on the key. When "1" is pressed for 3 seconds it links to voicemail. When 2-9 are pressed for 3 seconds they dial their allocated speed dial number. (Please note: users needs to program their own speed dial numbers and speed dial needs to be active for this feature to be used).*

Display icon descriptions

Symbols	Explanation
▄▅█	Indicates the mobile phone reception/service strength
♪	Ringtone only (alert for incoming calls/text messages)
≋	Vibration only (alert for incoming calls/text messages)
♪	Indicates the Silent / Sleep Mode is activated

	(no ringtone or vibration for incoming calls/text messages)
📳♪	Phone will vibrate then ring for incoming calls/text messages
📳♫	Phone will vibrate and ring for incoming calls/text messages
🎧	Headphones are plugged in
◎	Phone is playing music
✉M	You have an unread multimedia massage (MMS)
✉	You have an unread text message (SMS)
⏰	Alarm is on
🔋	Indicates charging status and battery level
📞?	You have an unacknowledged missed call
ⓑ	Bluetooth function is active
2G	Phone is using the 2G network
3G	Phone is using the 3G network
🔒	Keypad lock is on
Ⓡ	You are using a foreign network, additional costs may apply

Specifications

Dimensions: 120 mm (height) X 59 mm (width) X 13.3 mm (depth)
Battery capacity: 1000mAh
Standby duration: 225 hours
When in service only. Ongoing searching for network/service significantly reduces standby time.
Call duration: 3.8 hours
Call duration (battery life) can differ depending on network and location.

<u>Setting up the phone</u>

Insert SIM card

Step 1 - **Remove the battery cover** on the back of the phone. To do so, find the small recess in the top left corner of the phones back cover. There is a small raised marking on the back cover above the camera lens to assist locating the small recess (top left of back cover). Lift from the small recess to remove the back cover. Please note it may be difficult to initially remove back cover.
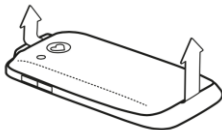
Step 2 – **Remove the battery**. The location for the SIM card can now be seen in the top left corner of the exposed phone interior.

Step 3 - **Insert the SIM card** (standard size) with the gold chip facing down, oblique edge to the bottom right. The SIM card should be positioned under the large horizontal silver guard and not be inserted further then the black barrier on the upper edge of the SIM slot.
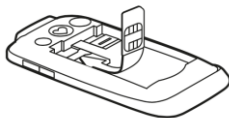
Please note:
Before replacing the phones back cover please insert the MicroSD card (optional) and battery.

MicroSD card/Memory card
(Optional – not provided with phone)

A MicroSD card/memory card can be inserted into the phone to provide additional memory for the phone.

Inserting the MicroSD card:

When the back cover and battery are removed, the location for the MicroSD card can be seen in the top right corner of the exposed phone interior. Slide the silver, rectangular panel (located above the MicroSD card holder) towards the top of the phone (only slides a small distance – this unlocks it from its stable position). Lift the rectangular panel upwards from the bottom so that it is sitting at a 90 degree angle from the phone (see image on following page). Insert the MicroSD card into the panel with the chip facing forward. Close the panel with card inserted. Slide the panel down to lock it into a stable position (it will only slide a small distance).
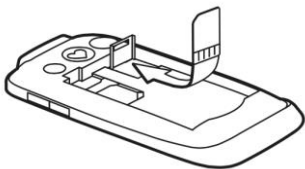
Precautions when inserting SIM card and MicroSD card:
1. Keep the SIM card and MicroSD card out of reach of children.
2. Do not touch the gold chip on the SIM card/MicroSD card.
3. Keep the SIM card/MicroSD card away from magnets.
4. Avoid putting the SIM card/MicroSD card under direct heat such as sunlight.
5. Please be gentle with the mechanisms that hold the SIM card and MicroSD card. They are delicate and can break if mishandled.

Insert the battery

Warning：Do not remove battery when the phone is powered on or when the phone is connected to the charger. Failure to comply may result in damage to the phone and attached accessories.

Step 1 - **Remove protective tape** from conductors on top right edge of battery.
Step 2 - **Insert the battery** so the conductors on the battery line up with the conductors on the phone's battery port. Once inserted, the battery will sit over the SIM card and MicroSD card (if inserted).

Step 3 - **Secure the battery cover in place.** To do so, first position the bottom of the cover into place (two clips

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are located on the bottom border of phone cover, insert these into the two holes at the bottom of the back opening). Once the bottom of the cover is in place, press the top of the cover into place. Ensure all four corners of cover are in place prior to use.

Please note：

1．Before using the phone for the first time please charge the battery for at least 4 hours. Violation of this charging time may decrease the battery life.

2．During the charging process, do not remove the battery from the phone. Failure to comply may damage the phone and attached accessories.

3. The phone/charger may be warm during charging. This is normal.

4．If the battery capacity is exhausted it may take several minutes into the charging process before the charging icon displays on the LCD screen.

Charging the Battery

Only use the Olitech battery and charger with the phone. Failure to comply with this may result in damage to the phone and loss of warranty.

Do not attempt to insert the charging cable into the headphone socket. This could damage the phone/cable.

Battery charging options:
Charge with the wall charging plug

- Connect the USB charging cable to the wall charging plug.
- Insert the charging cable into the charging port on the top of the phone (*middle landmark*).

- Turn power on at power point.

Charge with the cradle charger
- Connect the cradle charger to the wall charging plug using the USB charging cable.
- Connect the wall charging plug to the power point and turn power point on.
- Place/sit the phone into the cradle charger (see image on front cover of manual).

Charge using a computer
- Connect the phone to your computer using the USB charging cable.
- If the computer is powered on charging will commence.

Additional information regarding charging your phone
During the charging process:
- If the phone is powered off, the battery symbol will be displayed on

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the screen and the star key [*] will flash. If the phone's battery is fully exhausted prior to charging it may take several minutes for these indicators to be displayed.

- If the phone is powered on, the battery charge level is seen on the LCD screen via the battery icon 📶 and the star key (*) flashes.

When is the battery fully charged?
- The phone battery is fully charged when the battery icon shows full bars 📶 and the star key (*) is continuously lit.
- The phone can now be removed from the charging unit.

<u>Calls</u>

How to make a call
1. Enter telephone number with the numeric keys.
2. Press green button to connect the call. The call recipients name or phone number will be displayed on the screen for the duration of the call.

How to end a call
1. To end a call, press the red button.

How to accept or reject an incoming call
1. When you receive an incoming call, the name of the caller (if saved to your address book) or number of the caller appears on the screen.
2. To accept the call, press the green button.

3. To reject the call, press the red button.

Hands Free/Loud Speaker
1. If you wish to use the hands free/loud speaker function, once the call is active, press the hands free/loud speaker button 🔊 on the main keypad.
2. To return to handset mode press the hands free/loud speaker button again.

Missed Call
When you have missed an incoming call, the message "1 missed call" appears on the home screen and the hash key (#) flashes. If you view the missed call, the message disappears and the hash key stops flashing. If you do not view the missed call, the missed call icon 📞? will be displayed on the screen.

Messages

With your phone, you can write and send text messages (SMS) and Multimedia Messages (MMS). The messaging feature of this phone is accessed through pressing the **Menu** key then selecting **Messaging**.

Writing messages

1. To write a text message or multimedia message, press the Menu key → Messaging → Write message → Text message OR Multimedia message
2. Enter text using the keypad. The hash key (#) can be used to change between capital letters, lower case letters and predictive text. Press "Options" (green button) to choose the recipient by "Entering number" OR "Add from Phonebook"

3. If you chose to send a Multimedia message (MMS), in the options, you can add pictures, audio or video files to the text.

Please note:
The attachable/receivable file size for MMS is very limited. Any high definition picture, sound or video files may not be successfully sent/ received if they are too large. If an error occurs when sending/receiving a multimedia message, it may be caused by an incorrect carrier APN setting. The APN setting can be changed in Settings → Connectivity → Data account. You can select the proper carrier account or add a new PS account if your carrier name does not appear on the list. For more details, please call your carriers customer service to obtain the MMS APN setting.

Receive and view messages

When you receive a new message your phone will notify you with a sound/ringtone and/or vibration (pending your settings). The message "1 new message" is also displayed on the screen. Press the green button to view the new message.

Once a message is read, unless deleted, it can be viewed in the Inbox by pressing the Menu key → Messaging → Inbox.

Draft

The Draft folder in Messaging contains messages that you have written and "Saved to Drafts" but not yet sent.

Outbox

The Outbox folder in Messaging contains messages that are waiting to be sent or have been unsuccessfully sent.

Sent messages

The Sent messages folder in Messaging contains all successfully sent text messages and multimedia messages.

Message storage capacity

The phone is capable of storing up to approximately 250 messages. This includes messages across all folders (Inbox, Draft, Outbox, Sent messages). If the message folders are full, it blocks new/incoming messages and can restrict you from sending new messages. It is therefore recommended that you regularly delete messages you no longer require.

Phonebook/Contacts

Saving new contacts to the Phonebook

1. Press the Menu key → Phonebook → Add new contact → Select → To phone.
2. Use the keypad to enter the contact's name, phone number and email address (optional). To save the contact, select "Options" then select "Save".

Please see the Set-up Guide (separate booklet) if you require additional details.

Please note:
The phone can save up to 300 contacts in the phonebook.

Edit Contact

To edit an existing contact, select the desired contact, scroll down to and

select Edit. Edit as desired.

Search for a saved contact
Contacts in the Phonebook are sorted alphabetically.

To search for a saved contact:
1. Press the Menu key → Phonebook
2. Start typing the name of the contact. Only the contacts starting with the typed letters appear in the displayed list (eg: if "Da" is typed, only contacts starting with "Da" will appear).
3. Use the arrow keys to scroll to the desired contact.

Speed dial
Number keys 2-9 can be set up as speed dial keys. To set up speed dial:
1. Press the Menu key → Phonebook settings → Options (press green button when "Add new contact" is highlighted) → Phonebook

settings → Speed dial → Set numbers.

2. Select which number key you wish to allocate to a contact. The Contacts list will then open. Scroll through and select the desired contact. Once selected, the contact is then allocated to your chosen speed dial key.

3. To call a contact allocated to a speed dial key, when on the home screen press the desired number key for 3 sec. and the contact's phone number will be dialled.

Please note:
1. Only phone numbers saved to the Phonebook can be used as Speed dial numbers.
2. A SIM card must be inserted prior to setting up Speed dial.
3. Please ensure Speed dial is "on" prior to use

Emergency/SOS button

This phone is fitted with an Emergency/SOS button. Once, activated and programmed, you can quickly call for assistance by pressing and holding the Emergency/SOS button for 3 seconds. If you wish to use this feature, please carefully read all related information prior to use. The Emergency/SOS button is located on the back of your phone and is red in colour.

Setting up the Emergency/SOS button
1. **Activating the Emergency/SOS button:**

To activate the Emergency/SOS button, press the Menu key → Settings → SOS setting → SOS key → On.

2. Programming phone numbers to the Emergency/SOS button:

To input numbers to be called when the Emergency/SOS button is activated, in the SOS setting menu, select SOS List. In the list there are four numbers to be programmed. The phone number programmed against "1" will be the first to be called and so on. When you have selected the number (1-4) you wish to program, press either "Edit" (if you wish to manually enter the phone number) or "Add from contacts" (if you wish to allocate one of your saved Contacts to the SOS button). When the phone number is successfully saved you will see it appear in the SOS List.

3. Editing the Emergency/SOS text message:

To edit the Emergency/SOS text message, when in "SOS setting" select SMS content → Edit, and type your

desired message.

What will happen when the Emergency/SOS button is triggered?

Once triggered, the following will occur:

1. **Alarm signal**: An alarm sounds immediately to alert people nearby. It will also sound between calling the emergency contacts on the SOS List.
2. **Call emergency contacts**: The emergency call sequence starts. The first number in the SOS list is called. If this call is not answered and accepted the second number will be called and so on.
3. **Emergency SMS:** If none of the four Emergency calls are answered and accepted, the phone sends the pre-programmed SMS to contacts saved in the SOS list (mobile phone numbers only).

Important Information

1. The Emergency/SOS button is disabled in the factory. It must be activated and programmed in order to be used.

2. If the Emergency/SOS button is activated (SOS Key – On) and triggered (pressed and held for 3 seconds) but no phone numbers are programmed to the SOS List, it will automatically call 000.

3. Olitech accepts no liability for possible costs related to involuntary

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calls or health complications if the Emergency/SOS button does not function correctly.

4. Olitech accepts no liability if the Emergency/SOS button is activated and triggered but does not connect to the phone numbers on the SOS List due to insufficient credit, no mobile service/reception or being on a foreign network.

Additional features

Multimedia

To activate and use the Camera, Video Recorder or Voice Recorder, press the Menu key → Multimedia → Camera OR Video recorder OR Sound recorder.

Camera

To take a photo, when the Camera is open press "5" to capture the photo.
To view photos taken on the phone, press the Menu key → Multimedia → Image Viewer.

Video

When the Video recorder is open, press "5" to start recording. To stop recording press the red button. To access a recorded video, press the Menu key → Multimedia → Video player. When you have selected and opened your chosen video, press "5" to view the video.

Sound recorder

When the Sound recorder is open, press the star key (*) to start and pause recording. To stop recording, press the red button. To play recorded sound files, open the Sound recorder, press the green button to open Options, select "List" then choose the sound file you wish to open.

FM radio

To access the FM radio, press the Menu key → Multimedia → FM radio. When the FM radio is open, press the Hash key (#) to turn the radio on/off. When the radio is on, the up and down arrow keys can be used to search for radio stations.

Please note:
1. If you exit the FM radio when the radio is still playing, you will need to re-enter FM radio and press the Hash

key (#) to turn it off.
2. For clearer sound quality, head-phones can be used.
3. The volume of the FM radio can be altered using the volume control on the left side of the phone.

Alarm

The Alarm can be accessed by pressing the Menu key → Extra → Alarm. To set an alarm, select a time from the Alarm folder (up to five alarms can be set). Once selected, the alarm details (on/off, time, repeat, ringtone) can be selected. Alarms that are "On" will sound every day at the set time.

Bluetooth

To enable Bluetooth, press the Menu key → Settings → Connectivity → Bluetooth → Power On.

To pair a Bluetooth enabled device:
1. When in the Bluetooth menu, select My device → OK (green button) to search for new device. Ensure your phone and the Bluetooth device you are attempting to pair with are turned on and are within range.
2. Devices found are displayed on the screen.
3. Select the desired device and press the green button to pair.
4. Follow the instructions on the screen to complete pairing.

<u>Settings</u>

Profiles

Profiles allows the user to modify what audio output/vibration is emitted upon a new notification/incoming phone call or when pressing the keypad (exception: talking keypad feature).

To access Profiles, press the Menu key → Settings → Profiles, then select your option. The Profile options include:

- **General:** All alerts are on
- **Silent:** All alerts are off including vibration
- **Meeting:** Phone will only vibrate when there is a new notification
- **Outdoor:** All alerts are set at the highest level

Once a profile is selected, it can be activated, customised or reset.

Phone Settings
To access Phone settings, press the Menu key → Settings → Phone settings. The following settings can be selected and edited in Phone settings:

Time and date
Settings that can be set/edited include home city, time/date, format in which time/date are displayed and update with time zone.

Language
Language options include English, Spanish, Italian, Turkish, Greek,

Chinese and Hindi. Please note this only changes the written text on the LCD screen, not the voice output language.

Preferred input method
The input method can be changed in either the Phone settings or by pressing the hash (#) key when typing text. Input options include upper and lower case letters (all offered languages) and predictive text (English only; labelled "Smart ABC" or "Smart abc").

Display
Settings that can be edited in the Display section include wallpaper, whether the time and date are

displayed on the screen, LCD backlight (general) and LCD backlight during calls.

Themes
The phone has two themes to choose from; white background with black text OR black background with white text.

Flight mode
Users can choose to what degree the phone connects to the mobile network. Options include:

- **Normal mode:** full network connection pending service availability
- **Flight mode:** disconnects all network connections

- **Query when power on:** allows emergency calls only

Call settings

Within Call Settings the following can be modified: Call waiting, Call divert, Call barring and Advanced settings. Advanced settings include Auto redial, Call time reminder and Answer mode.

Voice setting

The phone offers various voice output options (English only). These include:

1. **Key number voice:** when the phone is on the home screen or numbers are being inputted (e.g. when dialling a phone number) the key being pressed will be audibly

repeated back.

2. **Incoming number voice:** phone number of incoming caller is sounded prior to user answering the incoming call. This replaces the ringtone. If Incoming number voice is "On" it will override the ringtone.

Network Settings

Within Network settings, the following details can be viewed/edited: Network selection, Service selection, Network information, GPRS connection, GPRS transfer preferences, HSPA preference.

Security Settings

- **SIM security:** PIN code on/off and

editing.

- **Phone security:** Phone lock on/off and editing.
- **Auto keypad lock:** the phone can be set to automatically lock the keypad after a specified time left dormant.

Restore factory settings

This feature restores default settings and erases all stored information including contacts.

Please note:
To edit Security settings/restore factory settings you may be required to input a PIN. The default PIN is 0000.

USB Data Cable

The phone is supplied with a USB data cable. In addition to the cables use for charging purposes, it can also be used to link your phone and computer to view/transfer multimedia files between your phone and computer.

To use this feature:

1. Connect the phone and computer using the USB cable.
2. When the phone and computer are connected, open My Computer (on your computer) → *external USB folder* (will be labelled differently on different computers). Within this file you can access multimedia files stored on the phone.

Troubleshooting

If you are experiencing difficulties with your phone, please consult the following information prior to accessing after-sales support.

The mobile phone will not power on

- Ensure the protective tape over the battery conductors has been removed prior to inserting the battery (see page 13 of manual).
- Ensure you are pressing and holding the power button for three seconds when attempting to turn your phone on.
- Check whether the battery supply has been exhausted. If you are unsure, please charge your phone prior to re-attempting to power on (see pages 15-17 of manual).

An error message is displayed when the mobile phone is powered on

- If the automatic lock function is enabled, you must enter the phone password before you use the mobile phone (default password 0000).
- If the PIN function is enabled, you must enter the PIN code every time you turn the mobile phone on (default PIN code 0000).
- If you have entered the wrong PIN code three consecutive times the mobile phone will lock. To unlock it you must enter the PUK code provided by the network carrier.

SIM card error

- If the chip on the SIM card is dirty or damaged it can impact the phones ability to read the SIM card. Please clean/replace as required.
- Please ensure the SIM card is

installed in accordance with the instructions provided in this manual.

Failure to connect to the network

- The network signal may be weak/out of range. Try changing locations to see if the signal improves.
- The SIM card/network may be invalid/inactive. Please contact your network service provider.

Failure to make an outgoing call

- Please ensure the phone number is complete (including area code) and you have pressed the green button.
- Ensure you have sufficient credit with your network provider.
- Check whether the phone is registering the SIM card.
- Check whether the call restriction function is enabled (see Flight mode on page 39 of manual).

Poor call quality

- Please ensure the volume control is adjusted to your requirements.
- Please check the network signal strength.

The other party cannot call you

- Check whether your mobile phone is switched on and connected to the network.
- Confirm the other party's number is not barred on your phone (see Call settings → Call barring).
- Check whether the SIM card is valid.
- Check whether the call restriction function is enabled (Flight mode).

The other party cannot hear you

- Check whether the microphone is enabled.
- Keep the microphone (located at the bottom of the phone) close to your mouth when speaking.

Short standby duration

- If you are in a low signal area or are moving in and out of signal areas and your phone is required to search for signal more frequently the battery life will decrease.
- If the phone is active/LCD backlight is left on, the battery life will be reduced.
- As is the case with all batteries, over time, the battery's life will slowly decrease. Replacement batteries can be purchased from your retailer.

Charging failure

- The contact may be poor between the phone and charger or the phone and the battery. Please check all connections.
- Dirt and dust may be accumulated in the charging components. Use a

dry, soft and clean cloth to clear the connection points. Please ensure power is off when doing so.

- If the environment's temperature is below 0 degrees or higher than 45 degrees Celsius charging may be negatively affected.
- The battery or charging unit may be damaged.

If you have attempted these troubleshooting tips and are still experiencing difficulties please contact Olitech on 03 9755 8885 or email support@olitech.com.au.

Safety Information

Battery

- Do not use a damaged charger or battery.
- Only use Olitech approved accessories/batteries with the phone. Failure to do so will void your warranty.
- Do not place the battery under high temperatures or in a fire/flame. Failure to comply may result in explosion.
- Dispose of used batteries in accordance with your local authority's guidelines.
- Over time, battery life gradually decreases. Please replace as required.
- When the phone is fully charged, disconnect the phone from the charger. If the phone is

continuously connected to an active charger it may damage the battery and shorten the battery life.

- The charging capacity is negatively affected in extreme temperatures.

Traffic Safety
Obey local traffic laws in relation to mobile phone use when driving.

Keep the mobile phone out of reach of children
The phone, including all parts and accessories should be kept out of reach of children at all times.

Operating Environment
Please be aware of the environment you are in when carrying/using your mobile phone and abide by mobile

phone usage regulations when in all environments.

The optimal temperature range to use and store the mobile phone is 0 – 45 degrees Celsius. The phone is not designed to be used in environments below -10 degrees Celsius or above 50 degrees Celsius.

This mobile phone is not waterproof. Keep it dry under all circumstances.

Electronic Devices

Most electronic devices shield radio information. If you experience interference on your phone or are concerned about whether the mobile phone will interfere with other electronic devices please consult with their manufacturer prior to use.

Professional Service

Please do not attempt to disassemble the phone yourself (Exception: steps outlined in the "Setting up the phone" section of this manual on pages 9-17). The phone must only be serviced by authorised organisations. Failure to comply with this will result in loss of product warranty.

> **Important note: If a part is missing or you believe the phone may be defective, please contact Olitech on 03 9755 8885 or email support@olitech.com.au.**

Warranty

The Olitech Easy Mate+ is guaranteed by a 12 month warranty (6 month warranty for the battery). The warranty period commences on the date of retail sale. Please retain your purchase receipt/ invoice as proof of purchase for warranty claim purposes.

The warranty is valid for manufacturing faults only. The phone must only be used with original Olitech accessories. Failure to do so will void the warranty.

The warranty does not cover any damage (direct/indirect) caused to the phone. This includes but is not limited

to breakages, water/temperature damage, misuse or loss.

Olitech accepts no liability for loss of data due to a damaged/faulty phone.

If you believe you have a valid warranty claim please contact your place of purchase to discuss your concerns. Please have your purchase receipt/invoice available at the time of contact to assist in the assessment of you claim.