

Nasal Aspirator



Keep this user guide for future reference. Always retain your proof of purchase in case of warranty service.
Intended for use on infants from 2 months old.

Contents

Safety Information	Page 1
Introduction	Page 3
Parts and Functions	Page 4
Preparation	Page 5
How to Use	Page 5
How to Maintain	Page 6
Troubleshooting	Page 7
Specifications	Page 8
Express Warranty (Australia)	Page 9

Safety Information

Oricom HNA100 Nasal Aspirator is included as a medical device on the Australian Register of Therapeutic Goods (ARTG No. 229897), and is intended to enable clearing of excessive mucus from nasal passages of an infant/child to facilitate easier breathing for infants from 2 months old. Intended for domestic use only. ALWAYS READ THE LABEL AND USER GUIDE. USE ONLY AS DRECTED. IF SYMPTOMS PERSIST SEE YOUR DOCTOR/ HEALTHCARE PROFESSIONAL.

- READ ALL INSTRUCTIONS BEFORE USE. For use on babies under 60 days old please consult with your doctor first. Basic safety precautions should always be followed when using any electrical device, especially intended for baby's care. Use this product only for its intended purpose as described in this User Guide and follow all instructions.

- 1) HNA100 is not a toy. HNA100 must be used by adults only after reading this User Guide.
- 2) Keep HNA100 and nozzle pieces out of children's reach.
- 3) HNA100 is designed for domestic use, only to aspirate baby's nasal secretions.
- 4) HNA100 is designed for intermittent use (15 seconds/minute max). Using the appliance without a nozzle piece or keeping the switch on when the reservoir is full, will exhaust battery prematurely.
- 5) Before using HNA100, make sure that all parts are correctly assembled.
- 6) Do not attempt to disassemble the nose cleaner unit or the nozzle pieces.
- 7) Do not strike, bend or drop the unit.
- 8) The reservoir nozzle piece is not sterile.
- 9) Do not use or store the unit under the following conditions: * Hot locations such as the inside of a car parked outside in hot weather. * Under direct sunlight. * Humid or corrosive locations. * Keep away from hot surfaces, flammable substances or explosive gas.
- 10) The nose cleaner should not be used in any conditions other than those described above.

- Use this product only for its intended use as described in this User Guide. Only use attachments recommended by Oricom. For any questions regarding the Oricom HNA100, please contact the Oricom Support Team via email support@oricom.com.au or phone on 1300 889 785 or 02 4574 8888.

MEDICAL WARNING

- 1) Wash your hands before and after using HNA100.
- 2) Do not push the nozzle deep into baby's nostril. Use HNA100 only in the recommended direction.
- 3) For the baby's security, aspiration time is limited to a few seconds.
- 4) Do not use HNA100 in case of nasal irritation or hemorrhage.
- 5) In the case of infection, fever, nasal irritation or hemorrhage, please consult a doctor.

Safety Information

Warning

- Do not use the device for purposes other than those stated in these instructions.
- Please keep the device away from heat source.
- If not used, please keep the device out of reach of children.
- Do not expose the nasal aspirator to electric shock.
- Never push the tip deep into the child's nostrils.
- Do not use it in the bath.
- Always use the device in accordance with the User Guide.
- Do not leave the device unattended near children or people with reduced physical or mental abilities.
- Only use the suction nozzles supplied with the device.
- Do not expose the device to direct sunlight.
- Do not disassemble or modify any part of the unit.
- Do not use the device in flammable anesthetic gas.
- If you experience any skin irritation or redness after a session, do not continue to use in that area of the skin.
- To minimize the risk of strangulation, store the USB cable out of the reach of children.
- Stop using the nasal aspirator if it operates erratically or if the device malfunctions.
- Do not use accessories which are not supplied or recommended by Oricom.

Caution

- Never use on ears, mouth, or eyes.
- The product is not to be used for medical purposes. Should there be any health related problems, please stop using the product right away and consult a qualified physician.
- It is strictly prohibited to place the sucker in baby's nostril for a long time.
- Do not use nasal aspirator if there is any sign of inflammation and or bleeding in the nose.
- Wash your product after every use.
- Do not wash and clean this product with harsh chemicals or solvents.

Safety Information

Caution

- Do not drop the device and do not use if damaged.
- Nasal aspirator is designed for indoor use only.
- Do not use in conjunction with any nuclear magnetic resonance or CT equipment.
- Your Nasal Aspirator is designed to work within the operating temperatures and humidity listed in the specifications. Using it outside these parameters will lead to malfunction.
- Recommended for home use only.
- Do not leave your nasal aspirator with children or pets. The HNA100 is not a toy.
- Do not expose the device to direct sunlight or leave in a high temperature environment.
- Do not use your nasal aspirator in a bath or shower or any environment of elevated humidity (e.g. sauna, hydrotherapy etc.)
- For assistance, in setting up, using or maintenance of the nasal aspirator, or for any unexpected events or operation, please contact Oricom.
- Store your nasal aspirator as per the storage conditions outline in the specifications section.

Introduction

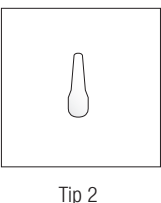
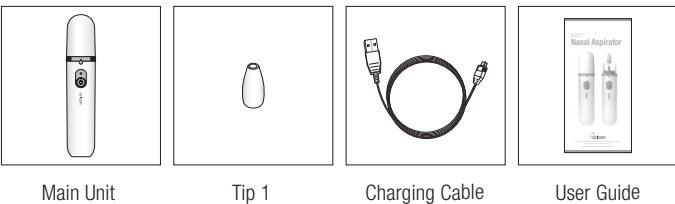
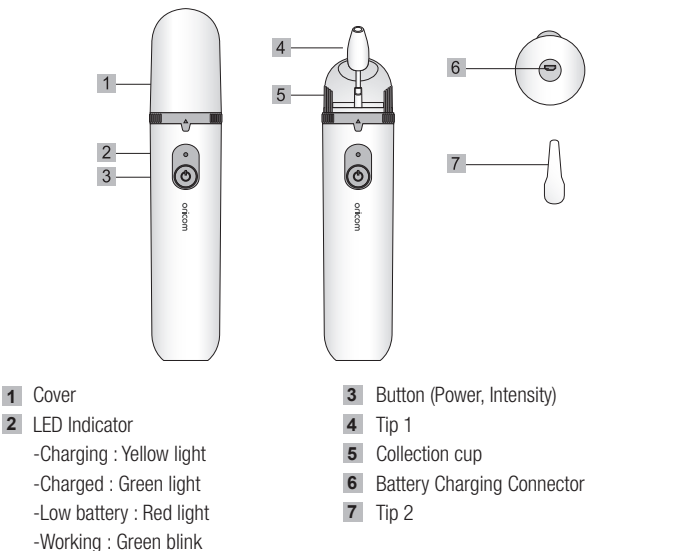
Intended Use

- This device is designed to remove the nasal mucus in children.
- Children who are (typically under the age of 6) unable to remove the nasal mucus by blowing their noses.

Intended purpose

- To eliminate clogging of the nose
- To ensure nasal breathing to infants
- To relieve childhood allergy-like symptoms by removing the nasal mucus

Parts and Functions

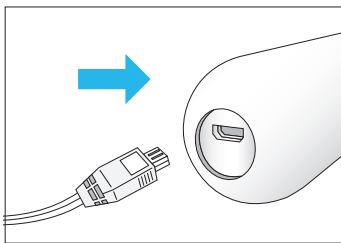


Tip 2

Preparation

1) Charging

- Power off your nasal aspirator.
 - Only charge your nasal aspirator when the LED is flashing red.
 - LED flashing red indicates low battery.
- ① Connect the USB cable to a charging device (DC5V.2A).
 - ② Connect the micro-USB end of the Cable to Nasal aspirator.
 - ③ The LED shows Yellow colour when charging.
 - ④ The LED shows Green colour when charging is complete.



Caution

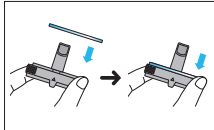
- ① Only use the charging cable supplied by Oricom.
- ② Charging time is 2 hours.

How to Use

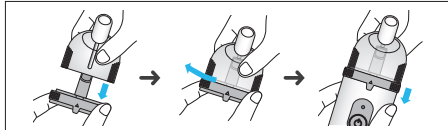
1) Preparation of HNA100 prior to use

- Make sure your nasal aspirator is turned off.

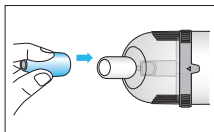
Product connection



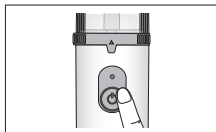
- ① Insert O-Ring to the collection cup.



- ② Combine the connection portion of collection cup with collection cup. Turn the collection cup in the direction of the arrow to connect it with the main unit.



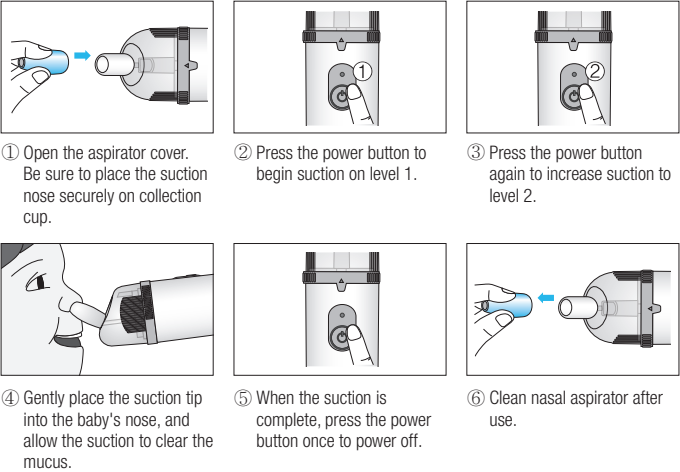
- ③ Connect the suction nose to the main unit.



- ④ Press the power button to begin suction.

How to Use

2) Electronic Suction



Warning

- Do NOT absorb water or any other liquid.
- Do NOT allow mucus and fluid to exceed 50 percent capacity.
- Make sure nasal aspirator is turned off prior to removing collection cup for cleaning.
- Do NOT submerge in water or any other liquid.

How to Maintain and storage of the Unit

1) Cleaning the suction nose tip

- ① To clean the suction nose tip, remove and disinfect in boiling water.
- ② Make sure that the various components are completely dry.

2) Cleaning After Use

- ① Disconnect nose tip and collection cup.
- ② Wash and disinfect the nose tip and collection cup.
- ③ Do not immerse the nasal aspirator in liquid. Do not aspirate with anything other than water.

3) Typical service life

- The lithium-polymer rechargeable battery should be approximately 300 charge cycles.

Note : When boiling, be careful NOT to completely submerge in the boiling water to avoid damaging the nose tip.

Troubleshooting

Symptom	Cause	Remedy
No Power	Batteries are completely discharged.	Contact Oricom for accurate diagnosis.
	Motor malfunction	
LED shows Red colour.	Battery is discharged	Charge the battery with a charging cable.
There is no suction at all.	Disconnection	Check if the aspirator is properly connected with the main body, valve, nozzle or collection cup.
	Nozzle Clogging	Make sure to use collection cup after drying.
	Motor disorder	Contact Oricom for accurate diagnosis.
	Battery is discharged	Check the hours of battery use or state of charge. Charge the battery with a charging cable.
After suction, the nasal mucus is left inside the main body after disconnecting from collection cup.	Low viscosity mucus has flowed backward.	Clean around the aspirator with a dry cloth or cotton swab and keep it clean.
Increase in noise level when operating.	Battery is discharged	Check if LED shows red colour. Check the hours of battery use or state of charge. Charge the battery.
	Possible component failure	If operating noise levels have increased, contact Oricom.

Specifications

Functions	Descriptions
Suction pressure	62kPa ± 10%
Rating	3.7V = (lithium-polymer battery)
Charging source	Input 5V = , 2A
Dimension	42(w) x 192(h) x 42(D)
Weight	about 160g (device only)
Button	Power, Intensity I , II
Components	Nasal aspirator, Aspirator nose 1, USB Cable, User Guide
Operating Condition	Temperature: +5℃ to +40℃ / Humidity: 15% to 90%(Non-condensing) Atmospheric Pressure: 700hPa to 1060hPa
Transport & Storage Condition	Temperature: -25℃ to +70℃ / Humidity: 15% to 90%(Non-condensing)
Applied Part	Nose 1 or 2
Type of protection against electric shock	Type BF applied parts
Classification according to the degree of protection against ingress of water as detailed in the current edition of IEC 60529	IP 22
Typical Operation Time	No less than 1 hour (continuous, level 2 intensity)
Software version	v 1.0

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

Nothing in this Express Warranty excludes, restricts or modifies any condition, warranty, guarantee, implied term, right or remedy pursuant to the Australian Consumer Law and which may not be so excluded, restricted or modified. For such conditions, terms, guarantees and warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to extent permitted in the relevant legislation.

The Express Warranty Period will be 1 years from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom. Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. wilful misconduct or deliberate misuse by you of the product;
3. any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

Please call or email our Customer Support Team, 1300 889 785 / (02) 4574 8888 or support@oricom.com.au.

A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warrant. If so, they will give you a Product Return Authorisation number.

We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product.

Products that are authorised to be returned to Oricom in Australia must include all of the following:

A completed Return Authorisation form

A copy of your Proof of Purchase (please keep your original copy)

The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd

Locked Bag 658

South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

ORICOM CUSTOMER SUPPORT

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

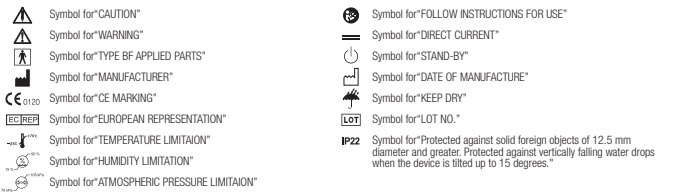
1300 889 785

Monday - Friday 8am – 6pm AEST Email: support@oricom.com.au www.oricom.com.au

Oricom Support - New Zealand

0800 674 266

Monday - Friday 10am - 8pm NZST Email: support@oricom.co.nz www.oricom.co.nz



HNA-100 is in compliance with the following international regulatory and safety standards.
IEC/EN60601-1, IEC/EN60601-1-1-6, IEC/EN60601-1-1-2, IEC/EN60601-1-11

Disposal

- Please dispose of the device in accordance with the directive 2002/96/EC-WEEE (Waste Electrical and Electronic Equipment). If you have any queries, please refer to the local authorities responsible for waste disposal.
- Used, fully discharged batteries must be disposed of in a specially labeled collection container, at toxic waste collection points or through an electrical retailer. You are under legal obligation to dispose of batteries correctly.