

# **SMAKLIG**



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Subject to change without notice.

# **△** Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

# Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Do not let children play with the appliance.
- Keep all packaging away from children.
- Keep children and pets away from the appliance when it operates or when it cools down. Accessible parts are hot.
- If the appliance has a child safety device, we recommend you activate it.
- Cleaning and user maintenance shall not be made by children without supervision.
- Children of less than 3 years should be kept away unless continuously supervised.

# **General Safety**

 The appliance and its accessible parts become hot during use. Do not touch the heating elements.

- Do not operate the appliance by means of an external timer or separate remote-control system.
- Unattended cooking on a hob with fat or oil can be dangerous and may result in fire.
- Never try to extinguish a fire with water, but switch off the appliance and then cover flame e.g. with a lid or a fire blanket.
- Do not store items on the cooking surfaces.
- Metallic objects such as knives, forks, spoons and lids should not be placed on the hob surface since they can get hot.
- · Do not use a steam cleaner to clean the appliance.
- After use, switch off the hob element by its control and do not rely on the pan detector.
- If the glass ceramic surface/ glass surface is cracked, switch off the appliance to avoid the possibility of electric shock
- If the supply cord is damaged, it must be replaced by the manufacturer, the Service or similarly qualified persons in order to avoid a hazard.

### **Conditions of Use**

This appliance is intended to be used in household and similar applications such as:

Farm houses

 By clients in serviced apartments, holiday apartments and other residential type environments

### **Safety Instructions**

#### Installation



**Warning!** Only a qualified person must install this appliance.

Remove all the packaging.

- Do not install or use a damaged appliance.
- Obey the installation instruction supplied with the appliance.
- Keep the minimum distance from the other appliances and units.

- Always be careful when you move the appliance because it is heavy. Always wear safety gloves.
- Seal the cut surfaces with a sealant to prevent moisture to cause swelling.
- Protect the bottom of the appliance from steam and moisture.
- Do not install the appliance adjacent to a door or under a window. This prevents hot cookware to fall from the appliance when the door or the window is opened.
- If the appliance is installed above drawers make sure that the space, between the bottom of the appliance and the upper drawer, is sufficient for air circulation.
- The bottom of the appliance can get hot. Make sure to install a non-combustile separation panel under the appliance to prevent access to the bottom. Refer to the Assembly Instructions.
- Make sure that the ventilation space of 2 mm, between the worktop and the front of the below unit, is free. The warranty does not cover damages caused by the lack of an adequate ventilation space.

#### **Electrical Connection**



**Warning!** Risk of fire and electrical shock.

- All electrical connections should be made by a qualified electrician.
- The appliance must be earthed.
- Before carrying out any operation make sure that the appliance is disconnected from the power supply.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not contact an electrician.
- Make sure the appliance is installed correctly. Loose and incorrect electricity mains cable or plug (if applicable) can make the terminal become too hot.
- Use the correct electricity mains cable.
- Do not let the electricity mains cable tangle.

- Make sure that a shock protection is installed.
- Use the strain relief clamp on the cable.
- Make sure the mains cable or plug (if applicable) does not touch the hot appliance or hot cookware, when you connect the appliance to the near sockets
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug (if applicable) or to the mains cable. Contact an Authorised Service Centre or an electrician to change a damaged mains cable.
- The shock protection of live and insulated parts must be fastened in such a way that it cannot be removed without tools.
- Connect the mains plug to the mains socket only at the end of the installation.
   Make sure that there is access to the mains plug after the installation.
- If the mains socket is loose, do not connect the mains plug.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type fuses removed from the holder), earth leakage trips and contactors.
- The electrical installation must have an isolation device which lets you disconnect the appliance from the mains at all poles. The isolation device must have a contact opening width of minimum 3 mm.

#### Use



**Warning!** Risk of injury, burns and electrical shock.

- Remove all the packaging, labelling and protective film (if applicable) before first use.
- Use this appliance in a household environment.

- Do not change the specification of this appliance.
- Make sure that the ventilation openings are not blocked.
- Do not let the appliance stay unattended during operation.
- Set the cooking zone to "off" after each
- Do not rely on the pan detector.
- Do not put cutlery or saucepan lids on the cooking zones. They can become hot.
- · Do not operate the appliance with wet hands or when it has contact with water.
- Do not use the appliance as a work surface or as a storage surface.
- If the surface of the appliance is cracked, disconnect immediately the appliance from the power supply. This to prevent an electrical shock.
- · Users with a pacemaker must keep a distance of minimum 30 cm from the induction cooking zones when the appliance is in operation.
- When you place food into hot oil, it may splash.

# $\Lambda$

Warning! Risk of fire and explosion

- Fats and oil when heated can release flammable vapours. Keep flames or heated objects away from fats and oils when you cook with them.
- The vapours that very hot oil releases can cause spontaneous combustion.
- Used oil, that can contain food remnants, can cause fire at a lower temperature than oil used for the first time.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.

Warning! Risk of damage to the appliance.

 Do not keep hot cookware on the control panel.

- Do not let cookware to boil dry.
- · Be careful not to let objects or cookware fall on the appliance. The surface can be damaaed.
- Do not activate the cooking zones with empty cookware or without cookware.
- Do not put aluminium foil on the appliance.
- · Cookware made of cast iron, aluminium or with a damaged bottom can cause scratches on the glass / glass ceramic. Always lift these objects up when you have to move them on the cooking surface.
- This appliance is for cooking purposes only. It must not be used for other purposes, for example room heating.

#### Care and cleaning

- Clean regularly the appliance to prevent the deterioration of the surface material.
- Deactivate the appliance and let it cool down before you clean it.
- Disconnect the appliance from the electrical supply before maintenance.
- Do not use water spray and steam to clean the appliance.
- · Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

#### Disposal

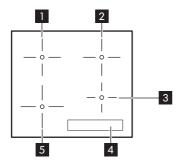


Warning! Risk of injury or suffocation.

- Contact your municipal authority for information on how to discard the appliance correctly.
- · Disconnect the appliance from the mains
- · Cut off the mains cable and discard it.

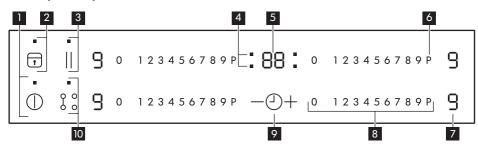
# **Product description**

#### Cooking surface layout



- Single cooking zone (210 mm) 2300 W, with Booster 3200 W
- 2 Single cooking zone (180 mm) 1800 W, with Booster 2500 W
- 3 Single cooking zone (145 mm) 1400 W, with Booster 1800 W
- 4 Control panel
- 5 Single cooking zone (210 mm) 2300 W, with Booster 3200 W

#### **Control panel layout**



- To switch the hob on or off.
- To activate and deactivate the Lock or the Child Safety Device.
- 3 || To activate the function STOP+GO.
- 4 Timer indicators of cooking zones.
- 5 Timer display: 00 99 minutes.
- **6** P To activate the Booster (Display shows a P).
- 7 A heat setting display: 0, 1 9.
- 8 Control bar to select heat settings.

- ↑ ← To increase, or to decrease the Timer.
- IO %° To activate and deactivate the Bridge function.

### **Touch Control sensor fields and displays**

You operate the hob by touching sensor fields. Displays and acoustic signals (short beep) confirm the selection of a function.

Heat setting display	Description
riedi seriilig dispidy	Description
0	Cooking zone is switched off.
1_9	Heat setting is set.
Ε	A malfunction occurred.
Н	A cooking zone is still hot.
	The Child Safety Device or the Lock is on.
F	Cookware is unsuitable, too small, or no cookware is on the cooking zone.

Heat setting display	Description
-	The Automatic Switch Off is on
U	STOP+GO is on.

#### Residual heat indicator



Warning! Risk of burns from residual heat! After you switch the appliance off, the cooking zones need some time to cool down. Look at the residual heat indicator.

Use residual heat for melting and keeping food warm.

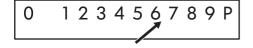
# **Daily Use**

# ① Switching on and off

Touch  $\bigcirc$  for 2 seconds to switch the appliance on or off.

#### Adjusting the heat setting

Touch the control bar at a desired heat setting. Correct to the left or the right, if necessary. Do not release before you reach a desired heat setting.



#### **Bridge function**

The function connects two cooking zones and they operate as one. First set the heat setting for one of the cooking zones.

To activate the function touch  $\stackrel{\circ}{\circ}$   $\stackrel{\circ}{\circ}$ . To set or change the heat setting touch one of the control sensors.

To deactivate the function touch  $\stackrel{\circ}{\circ}$   $\stackrel{\circ}{\circ}$ . The cooking zones operate independently.

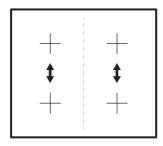
# P Using the Booster function

The Booster function makes additional power available to the induction cooking zones. Touch P to switch it on, a P lights up on a display. After maximum 10 minutes, the induction cooking zones automatically return to cooking level P.

#### Power management

The power management shares the maximum available power between two cooking zones generating a pair (see picture). Booster function can cause, that the

maximum available power for a pair is exceeded. Then the second cooking zone will be automatically reduced to a lower power level. The display for the reduced zone alternates between selected and maximum available.



### (1) Using the Timer

Touch Trepeatedly until the pilot light of a desired cooking zone displays. For example

for the front left zone.



Touch + or - of the Timer to set the time between **00** and **99** minutes. When the pilot light flashes more slowly, the time counts down. Set the heat settings.

If the heat setting is set and the time set has elapsed, acoustic signal appears, **00** flashes, and cooking zone switches off. If cooking zone is not in use and the time set has elapsed acoustic signal appears and **00** flashes.

Select for a cooking zone to switch off the function, and the pilot light of the cooking zone selected flashes faster. Touch and the remaining time counts backwards to **00**. The pilot light goes out.

#### STOP+GO

The function sets all cooking zones that operate to the lowest heat setting . When the function operates, you cannot change the heat setting. The function does not stop the timer function.

- To activate this function touch || . The symbol  $\overline{u}$  comes on.
- To deactivate this function touch | . The heat setting that you set before comes on.

#### Lock

When the cooking zones operate, you can lock the control panel, but not  $\bigcirc$ . It prevents an accidental change of the heat setting.

First set the heat setting.

To start this function touch . The symbol comes on for 4 seconds. The Timer stays on.

To stop this function touch . The heat setting that you set before comes on.

When you stop the appliance, you also stop this function.

#### **The Child Safety Device**

This function prevents an accidental operation of the appliance.

#### To activate the Child Safety Device

 Activate the appliance with ①. Do not set the heat settings.

- Touch for 4 seconds. The symbol comes on.
- Deactivate the appliance with ①.
   To deactivate the Child Safety Device
- Activate the appliance with ①. **Do not** set the heat settings. Touch ① for 4 seconds. The symbol ① comes on.
- Deactivate the appliance with ①.
   To override the Child Safety Device for only one cooking time
- Activate the appliance with ①. The symbol ② comes on.
- Touch to for 4 seconds. Set the heat setting in 10 seconds. You can operate the appliance.
- When you deactivate the appliance with ①, the Child Safety Device operates again.

#### **Automatic Switch off**

# The function switches the hob off automatically if:

- all cooking zones are switched off.
- you do not set the heat setting after switching on the hob.
- you cover any sensor field with objects (a pan, a cloth, etc.) for longer than approx.
   seconds.
- you do not switch a cooking zone off after a certain time, or you do not modify the heat setting, or if the overheating occurs (e.g. when a pan boils dry). The symbol lights up. Before using again, you must set the cooking zone to ①.

Heat setting	Automatic switch off after
1 _ 2	6 hours

Heat setting	Automatic switch off after
3 _ 4	5 hours
5	4 hours
6_9	1.5 hours

i If cookware that is not suitable is used, F lights up in the display and after 2 minutes the indicator for the cooking zone switches itself off.

# OffSound Control (Deactivation and activation of the sounds)

# Deactivation of the sounds

Deactivate the appliance.

Touch ① for 3 seconds. The displays come on and go out. Touch ① for 3 seconds. ⑥ comes on, the sound is on. Touch +, ⑥ comes on, the sound is off.

When this function operates, you can hear the sounds only when:

- you touch ①
- you put something on the control panel.

# Activation of the sounds

Deactivate the appliance.

Touch ① for 3 seconds. The displays come on and go out. Touch ① for 3 seconds. ② comes on, because the sound is off. Touch 十, ⑥ comes on. The sound is on.

# Hints and tips

#### **Noises during operation**

When a cooking zone is switched on, it may hum briefly. This is a characteristic of all ceramic glass cooking zones and does not impair either the function or the life of the appliance.

#### Cookware for induction cooking zones

Use the induction cooking zones with correct cookware.

#### Cookware material

- correct: cast iron, steel, enamelled steel, stainless steel, the bottom made of multilayer (with correct mark from a manufacturer).
- not correct: aluminium, copper, brass, glass, ceramic, porcelain.

# Cookware is correct for an induction hob if ...

- ... some water boils very quickly on a zone set to the highest heat setting...
- ... a magnet pulls on to the bottom of the cookware.
- The bottom of the cookware must be as thick and flat as possible.

#### Cookware sizes

Induction cooking zones adapt automatically to the size of the bottom of the cookware. But, it must have a minimum diameter depending on the size of the cooking zone.

Cooking zone	Minimum diameter of cookware base [mm]
Right rear cooking zone	145
Right front cooking zone	125
Left rear cooking zone	125
Left front cooking zone	125

#### **Energy saving**

- · If possible, always place lids on the pans.
- Place cookware on the cooking zone before you switch it on.
- The bottom of the cookware should be as thick and flat as possible.

### Care and cleaning

#### General information



**Warning!** Switch the appliance off and let it cool down before you clean it.



Warning! For safety reasons, do not clean the appliance with steam blasters or high-pressure cleaners.



Warning! Sharp objects and abrasive cleaning agents will damage the appliance. Clean the appliance and remove the residues with water and washing up liquid after each use. Remove also the remnants of the cleaning agents!

Scratches or dark stains on the glass ceramic that cannot be removed do not affect the

# Removing the residues and stubborn residues

functioning of the appliance.

 Food containing sugar, plastics, tin foil residues should be removed at once, best tool for cleaning glass surface is a scraper (not included with the

- appliance). Place a scraper on the glass ceramic surface at an angle and remove residues by sliding the blade over the surface. Wipe the appliance with a damp cloth and a little washing up liquid. Finally, rub the appliance dry using a clean cloth.
- Limescale rings, water rings, fat splashes, shiny metallic discolorations should be removed after the appliance has cooled down using cleaner for glass ceramic or stainless steel.

# **Troubleshooting**



**Warning!** Refer to Safety chapters.

#### What to do if...

Problem	Possible cause	Remedy
The appliance cannot be switched on or is not operating.	The appliance is not connected to an electrical supply or it is connected incorrectly.	Check if the appliance is correctly connected to the electrical supply (refer to connection diagram).
	More than 10 seconds passed since you switched on the hob.	Switch the appliance on again.
	The Child Safety Device or the Lock is on <i>L</i> .	Deactivate the Child Safety Device (See the section "Child Safety Device" or "Lock").
	Several sensor fields were touched at the same time.	Only touch one sensor field.
Acoustic signal sounds, appliance switches off.	One or more sensor fields have been covered for longer than 10 seconds.	Uncover sensor field.
Display is switching between two heat settings.	Power management is reducing the power of this cooking zone.	See the section "Power management".

Problem	Possible cause	Remedy
The residual heat indicator is not displaying anything.	The cooking zone was only on for a short time and is therefore not hot.	If the cooking zone is sup- posed to be hot, call the Af- ter Sales Service.
There is no signal when you touch the panel sensor fields.	The signals are deactivated.	Activate the signals. Refer to OffSound Control.
F lights up on the heat set-	Unsuitable cookware.	Use suitable cookware.
ting display.	No cookware on the cooking zone.	Place cookware on the cooking zone.
	The diameter of the bottom of the cookware is too small for the cooking zone.	Move onto a smaller cooking zone.
E symbol plus a number appears on the heat setting display.	Electronics fault.	Disconnect the appliance from the electrical supply for a few minutes. Take the fuse out of the house's electric system. If after switching on again, (E) is displayed again, call the After Sales Service.
EY lights up on the heat setting display.	Overheating protection for the cooking zone operates.	Switch off the appliance. Remove the hot cookware. After approximately 30 seconds switch on the cooking zone again. E <sup>4</sup> should disappear, residual heat indicator can stay. Cool down the cookware and check it with the section "Cookware for the induction cooking zones".

If there is a fault, first try to find a solution to the problem yourself. If you cannot find a solution to the problem yourself, contact your dealer or the After Sales Service.



If you operated the appliance wrongly, or the installation was not carried out by a registered engineer, the visit from the After Sales Service technician or dealer may not take place free of charge, even during the warranty period.

#### Installation

#### **General information**

Manufacturer is not responsible for any injury to persons and pets or damage to property caused by failure to comply following requirements.



**Caution!** To proceed with the installation refer to the assembly instructions.



Warning! Installation process must follow the laws, ordinances, directives and standards (electrical safety rules and regulations, proper recycling in accordance with the regulations, etc.) in force in the country of use!



**Warning!** The appliance must be earthed!



**Warning!** Risk of injury from electrical current.

- · The electrical mains terminal is live.
- Make electrical mains terminal free of voltage.
- Loose and inappropriate plug and socket connections can make the terminal overheat.
- Have the clamping connections correctly installed.
- Use strain relief clamp on cable.

 Follow the connection diagram (it is located on the underneath surface of the casting of the hob).

#### Important!

- You must observe the minimum distances to other appliances and furniture cabinets or other units according to Assembly Instruction.
- If there is no oven beneath the hob insert a dividing panel at a minimum distance of 20 mm from the bottom of the hob.
- Do not use silicon sealant between the appliance and the worktop. Avoid installing the appliance next to doors and under windows as hot cookware may be knocked off the rings when doors and windows are opened.
- Only an authorized service engineer can install, connect or repair this appliance.
   Use only original spare parts.

#### **Electrical connection**

- Before connecting, check that the nominal voltage of the appliance stated on the rating plate, corresponds to the available supply voltage. Also, check the power rating of the appliance and ensure that the wire is suitably sized to suit the appliance power rating (refer to the Technical information chapter). The rating plate is located on the lower casing of the hob.
- The appliance is not provided with mains cable. Buy the right one from specialized dealer. Single-phase or two-phase

connection requires the mains cable of type H05BB-F/H05V2V2-F Tmax 90°C (equal or higher).

- The appliance works perfectly on AC 230 V, AC 220 V~ or AC 240 V~ 50 Hz electrical network.
- You must have the means for disconnection incorporated in the fixed wiring. Have the appliance connected to the mains using a device that allows the appliance to be disconnected from the mains at all poles with a contact opening width of at least 3 mm, eg. automatic line protecting cut-out, earth leakage trips or fuse.
- You must have the connection and the connecting links carried out as shown in

the connection diagram (it is located on the underneath surface of the casing of the hob). The earth lead is connected to terminal marked with the symbol and must be longer than leads carrying electric current. Tighten the terminal screws securely! Finally, secure the connecting cable with the mains cable cleat and the covering closed by pressing firmly (lock into place).



**Warning!** Once connected to the mains supply check that all cooking zones are ready for use by briefly setting each to maximum power.

### **Technical information**

#### **Rating Plate**

Made in Germany
© Inter IKEA Systems B.V.



Design and Quality
IKFA of Sweden

Model SMAKLIG Typ 58 GAD DC AU 7,4kW 7,4 PNC 949 594 370 00 S NO ....... 220V-240V AC 50-60 Hz



7,4kW Induction



The graphic above represents the rating plate of the appliance (without serial number which is generated dynamically during the production process), which is located at its underneath surface of the casing.

Dear Customer, please apply here aside the sticker you can find in the dedicate plastic bag inserted inside the hob packaging. This will allow us to assist you better, by identifying precisely your hob, in case you will need in future our assistance. Thank you for your help!

#### **IKEA GUARANTEE**

#### How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years from the original date of purchase of Your appliance at IKEA Pty Ltd, ABN 84006270757 or at Cebas Pty Ltd, ABN 15 009 156 003 (Both Trading as IKEA) unless the appliance is named LAGAN in which case two (2) years of guarantee apply. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

# Which appliances are not covered by the IKEA five (5) years guarantee?

The range of appliances named LAGAN.

#### Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network. Contact IKEA for further information.

If you encounter any trouble with the appliance and wish to register a service call or make a claim, please refer to <a href="https://www.ikea.com.au">www.ikea.com.au</a> for your local store after sales customer service center phone number, online email and opening times.

The principal address and contact details in Australia are:

For Queensland, New South Wales, and Victorian customers please contact:

**IKEA Pty Ltd** 

IKEA Pty Ltd IKEA Service Office L1 Clock Tower, 630 Princes Highway Tempe, NSW 2044 Contact - IKEA Customer Service at www.IKEA.com.au

For Western Australian and South Australian customers please contact:

Cebas Pty Ltd

8c Sunray Drive, Innaloo WA 6018 Australia

Contact - IKEA Customer Service at www.IKEA.com.au

#### What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The products have been designed and tested for domestic purposes only and this guarantee does not cover damage arising from use of the Product in a commercial environment.

The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. Replaced parts become the property of IKFA

The guarantee exists only if the appliance complies and is installed in accordance with:

- The technical specifications.
- The Assembly Instructions and user manual Safety Information.

IKEA's guarantee is subject to Australian Consumer Law - see Schedule 2 to Competition and Consumer Act, 2010. This guarantee is in addition to (and does not exclude, restrict or modify in any way) any non-excludable statutory warranties in Australia.

#### What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. They will notify you as to whether your claim is covered under this guarantee. If your claim is approved, the IKEA service provider or its authorized service partner, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

# What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects including insect or vermin infestation or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals,

lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.

- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance.
   However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.
- The appliance's serial number or warranty seal has been removed or defaced.

#### How country law applies

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL). You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This guarantee is not intended in any way to limit or exclude such rights and remedies that you may have under law.

You can find out more information about the Australian Consumer Law on the ACCC website: www.accc.gov.au

#### Area of validity

This IKEA guarantee applies only to products purchased and installed in AUSTRALIA.

# What you must do to make a claim under the guarantee:

To make a claim under the guarantee contact IKEA after sales customer service center at the above address, the IKEA catalogue or refer to <a href="https://www.ikea.com.au">www.ikea.com.au</a> for your local store customer service phone number, online email and opening times. Please describe the problem that you are facing with the appliance in detail along with your product article number (8 digit code) and date of purchase at the time of call registration.

# Please do not hesitate to contact the dedicated after sales customer service center for IKEA appliances to:

- Make a service request under this guarantee:
- Ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture.
- Ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the As-

sembly Instructions and/or the User Manual section of this booklet before contacting us.

#### How to reach us if you need our service



The IKEA after sales customer service centre will assist you on the phone with basic trouble shooting for your appliance at the time of service call request. Please refer to the IKEA catalogue or <a href="www.ikea.com.au">www.ikea.com.au</a> and select your local store for local store phone numbers and opening times.

- Please describe the problem that you are facing with the appliance in detail along with your product article number (8 digit code) and date of purchase at the time of call registration.
- SAVE THE SALES RECEIPT!
  Kindly keep all these details and original invoice of purchase handy during the service technician's visit to enable him to carry out the job. It is your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

### **ENVIRONMENTAL CONCERNS**

Recycle the materials with the symbol  $\mathring{\Box}$ . Put the packaging in applicable containers

to recycle it. Help protect the environment and human health and to recycle waste of

electrical and electronic appliances. Do not dispose appliances marked with the symbol with the household waste. Return the product to your local recycling facility or

contact your municipal office.

