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SC320 Digital Baby Monitor

User Guide

KEEP THIS USER GUIDE FOR FUTURE REFERENCE

Always retain your proof of purchase in case of warranty service and register your product on line at:
AUSTRALIA: www.oricom.com.au   NEW ZEALAND: www.oricom.co.nz

Welcome...

to your SC320 Digital Baby Monitor

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- High definition digital sound gives you crystal clear audio quality and zero interference.
- Wireless range of up to 300m outdoors and up to 50m indoors (in ideal conditions, where there is a clear line of sight between the units) – giving you the freedom to move around with clear reception and no interference from other baby monitors
- Out of range and battery low warnings
- Link light provides continuous confidence that the Parent unit is receiving a signal from the Baby unit and will alert you if the link is lost
- Talk back feature lets you instantly reassure and calm your baby
- Nightlight on Baby unit
- Crying alert on Parent unit

This User Guide provides you with all the information you need to get the most from your SC320 Digital Baby Monitor.

Please read this guide carefully and keep it for future reference.

Need help?
If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

Australia 1300 889 785 or 02 4574 8888
www.oricom.com.au
Mon-Fri 8am – 6pm AEST

New Zealand 0800 67 42 66
www.oricom.co.nz
Mon-Fri 10am – 8pm NZST

Got everything?
- Baby unit
- Parent unit
- 2 x AA NiMH 1300mAh rechargeable batteries for Parent unit supplied (2B0028)
- 2 x power adaptors (part No. 2B0027)

WARNING

Risk of suffocation!

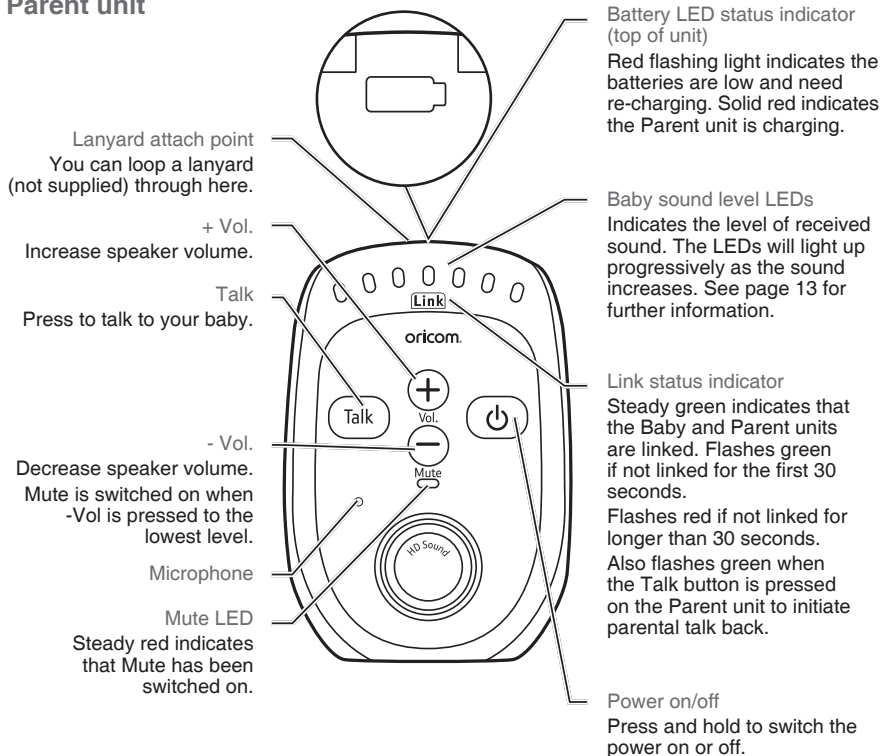Keep all packaging materials and protective foils out of reach of children.

- It is very important that you read the User Guide carefully as it contains detailed information you will need to get the most from your Oricom baby monitor. If you have any issues setting up or using your Oricom baby monitor please call our Customer Support team. Our dedicated local team are more likely to be able to help you than the retailer where you made your purchase.
- Your Oricom baby monitor is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision of a child.
- The baby monitor has been designed to provide some added reassurance in the form of sound transmission for those times when you are not in the same room as your baby provided you always stay within hearing range of the baby monitor during use. Your baby monitor is not a medical device, nor a device to prevent cases of Sudden Infant Death Syndrome (SIDS) or "cot death", and you should not rely on it for your baby's wellbeing. It is important that you regularly check on your baby personally.
- Make sure the baby unit, parent unit and mains adaptor cables are kept out of reach of your baby and other young children at all times, at least one metre away.
- Never place the baby unit or parent unit inside your baby's cot, bed or playpen.
- Never cover the parent or baby units with clothes, towels or blankets or any other item. Never use or place your parent or baby unit in or near moisture or water (e.g. near bath or pool). Immersing in water could cause electric shock and even death.
- The installation location plays an important role in ensuring proper operation. Therefore, maintain a distance of at least one metre from other electronic equipment, such as microwave ovens or hi-fi devices, otherwise they could cause interference. During continual use the baby unit power adaptors may become warm to the touch. This is normal and should not be a concern.

In this guide

Parent unit

Battery LED status indicator (top of unit)
Red flashing light indicates the batteries are low and need re-charging. Solid red indicates the Parent unit is charging.

Lanyard attach point
You can loop a lanyard (not supplied) through here.

+ Vol.
Increase speaker volume.

Talk
Press to talk to your baby.

- Vol.
Decrease speaker volume.
Mute is switched on when -Vol is pressed to the lowest level.

Microphone

Mute LED
Steady red indicates that Mute has been switched on.

Baby sound level LEDs
Indicates the level of received sound. The LEDs will light up progressively as the sound increases. See page 13 for further information.

Link status indicator
Steady green indicates that the Baby and Parent units are linked. Flashes green if not linked for the first 30 seconds.
Flashes red if not linked for longer than 30 seconds.
Also flashes green when the Talk button is pressed on the Parent unit to initiate parental talk back.

Power on/off
Press and hold to switch the power on or off.

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Link

HD Sound

Baby unit

Nightlight
Press ⊖ or ⊕ to switch the nightlight on or off.
Press and hold ⊖ for 2 seconds to switch off.

Find
Press to emit an alert beep from the Parent unit – useful for finding the Parent unit if you've misplaced it.
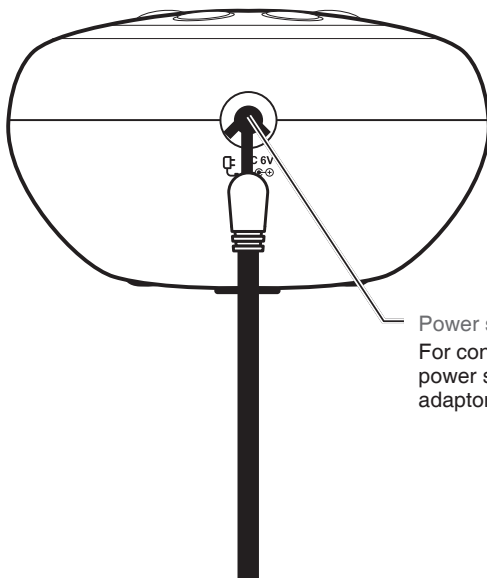
Link indicator
Steady green indicates that the Baby and Parent units are linked. Flashes green if no link established for 30 seconds.
Flashes red if no link established after 30 seconds. Also flashes green when the Talk button is pressed on the Parent unit to initiate parental talk back.

Power on/off
Press and hold to switch the power on or off.

Microphone

Nightlight illuminates around the base.
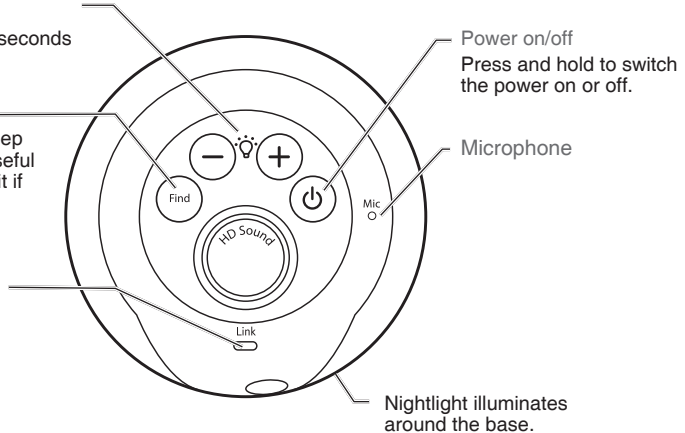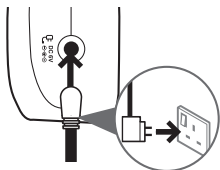
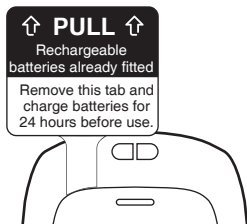**Back of the Baby unit**

Power socket
For connection to the mains
power socket via the power
adaptor cable supplied.

Parent unit

1. Plug one of the power adaptor cables into the socket marked ⏚ on the side of the Parent unit and plug the other end into the mains power wall socket and switch the power on.

2. Activate the batteries by pulling the plastic tab away from the back of the unit.

⇧ **PULL** ⇧
Rechargeable
batteries already fitted

Remove this tab and
charge batteries for
24 hours before use.

WARNING!
Only use the power adaptors supplied. Using incorrect power adaptors may permanently damage your product.

Battery performance
Rechargeable batteries in the Parent unit will last up to 16 hours during normal operation this time may be extended when Mute is switched on.
Please note that new batteries do not reach full capacity until they have been in normal use for several days.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the performance time of the Parent unit. Eventually they will need to be replaced. New batteries can be purchased from www. oricom.com.au.

The Parent unit rechargeable batteries will lose charge over a period of time, even if switched off.

Battery low warning – Parent unit

When the batteries are low – within 1 hour of running out – the Parent unit will emit a low battery alert and the low battery indicator on the unit will flash red.

To speed up the charging process turn the Parent unit off when charging if it's not being used.

You can still use your Parent unit to monitor your baby even when the batteries are low, provided it remains plugged in and on charge.

WARNING

Always use rechargeable batteries in the Parent unit. Only use the recommended type – 2 x AA NiMH 1300mAh batteries. Using other types could permanently damage the unit. Charge the batteries as instructed in this user guide.

The Parent unit can still be used when it is on charge.

Baby unit

1. Plug the remaining power adaptor cable into the socket marked ⏻ on the back of the Baby unit and plug the other end into the mains power and switch on.
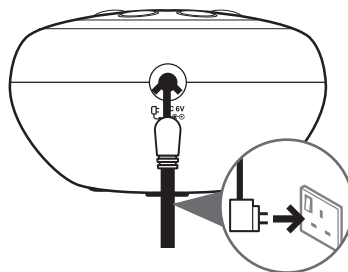
Switch on and link the Parent and Baby units

1. Press and hold the ⏻ button on the Baby unit for 1 second. The nightlight will briefly illuminate and then the green Link indicator will flash.

2. Press and hold the ⏻ button on the Parent unit until all the LEDs on the unit briefly illuminate. The green Link indicator will flash.

   Once the units are linked, the green Link indicators on the Parent and Baby units will stop flashing and remain a steady green. The units are now ready to use.

Important:

The link confirmation between the two units is vital for use so they can communicate. If the link between the units is broken at any time, the Link indicators on the Parent and Baby units will flash green as they try to search for each other. After 30 seconds, if the link is still broken they will flash red and you will also hear an alert signal from the Parent unit.

If the link is broken:

- check that the mains power is plugged in and switched on at the Baby unit
- check that both units are switched on
- check that the batteries are charged in the Parent unit
- check that the Parent and Baby units are within range of each other (in ideal conditions the range is up to 300 metres outdoors and 50m indoors)

Removing the batteries
If you ever need to remove the batteries, simply slide open the battery compartment cover and use the ribbon to eject the batteries.

Positioning your units
The Baby unit should ideally be within 1m-2m of your baby for best performance.

If you place the Parent and Baby units too close together you will hear a high pitched noise, this is normal. The units are designed to be located at a distance from one another, e.g. in separate rooms.

Switching on/off

Switch the Baby unit on

1. Press and hold the ⏻ button for 1 second. The nightlight will briefly illuminate and then the green LED will flash until it links with the Parent unit.

   Once linked the green LED will remain on.

Switch the Parent unit on

1. Press and hold the ⏻ button on the Parent unit until all the LEDs on the top of the unit briefly illuminate. The green Link indicator will flash.

   Once the units are linked, the green Link indicators on the Parent and Baby units will stop flashing and remain a steady green. The units are now ready to use.

Switch the Baby unit off

1. Press and hold the ⏻ button on the Baby unit. The green Link indicator will switch off.
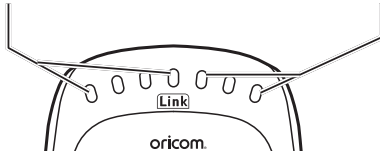
Switch the Parent unit off

1. Press and hold the ⏻ button on the Parent unit until an audible alert sounds. The green Link indicator will switch off.

Baby sound level LED indicators

LEDs 1-4 = Green   LEDs 5-7 = Red

The seven LEDs across the top of the Parent unit light up to indicate the level of sound being received from the Baby unit. The LEDs light up progressively as the sound increases.

LEDs 1-2 light up Green when sounds of 57dB and 63dB are received.

LEDs 3-4 light up Green when sounds of 69dB and 75dB are received.

LEDs 5-7 light up Red when sounds of 83dB, 89dB or 95dB are received.

Equivalent sound level examples:

60dB-70dB = normal conversation

75dB = loud conversation

83-95dB = loud traffic noise

If you try and set the volume higher or lower than the 5 settings available on either unit you will hear a double alert tone.

If the **Talk** or **Find** buttons are pressed while Mute has been set then Mute will be switched off and the loudspeaker volume will return to Level 3 automatically

Adjust the Parent unit loudspeaker volume

There are 5 volume levels and off (Mute).
The default loudspeaker volume is Level 3.

1. Press **+** or **−** to select the required level.
You will hear a difference in volume as you keep pressing the button(s).
If you wish to switch the volume off, keep pressing **−** until the Mute LED turns red.

Crying alert

The crying alert will only be activated if the Parent unit loudspeaker volume has been switched off.

With the volume muted, if your baby starts to cry you will not be able to hear the cries but if the cries sound above a certain level i.e. if they reach 83dB, which is the 1st red Baby sound level LED, then the Parent unit will emit an audible beep.

The crying alert is a 'user alert' as described on page 17.

Nightlight

You can set a comforting nightlight on the Baby unit. There are three levels of brightness.

Switch Baby unit nightlight on/off

1. To switch on, press either the ➕ or ➖ button. It will take 3 seconds to illuminate to the highest brightness level.
2. To switch off, either press and hold the ➖ button for 2 seconds or keep pressing the ➖ button until it reaches the level past the lowest brightness level.
   It will take 3 seconds to completely switch off.

Adjust the nightlight brightness

1. Press the ➕ button to increase the brightness.
2. Press the ➖ button to decrease the brightness.

Talk back

You can use the Parent unit Talk back feature as a one way intercom to comfort and reassure your baby. By speaking into the Parent unit your baby will hear your voice from the Baby unit.

Please note that when using Talk back you will not be able to hear your baby until you release the Talk button.

The Baby unit must be switched on for the nightlight to work, but doesn't need to be linked to the Parent unit.

You will be able to activate Talk back mode even if other functions have been activated at the Baby unit e.g. Nightlight on.

Do not press the Talk button when the Baby unit and Parent unit are positioned in the same room. High-pitch noise will be generated if the Talk button is pressed when the Baby unit and Parent unit are close to each other or within 3 metres distance.

When using Talk back, hold the Parent unit approximately 30cm in front of your mouth when talking to baby.

1. Press and hold down the Talk button on the Parent unit to speak to your baby.

   Whilst the Talk button is depressed the green Link indicators will flash on both units.

   Parent unit battery LED indicator (top of unit)

   When the Parent unit is on charge, the battery LED will be solid red. When the power is removed, the LED will switch off. When the battery is low, the LED will flash.

Find

You can press the Find button on the Baby unit to make the Parent unit sound an alert beep to help you find it if it's been misplaced. If the Parent unit loudspeaker volume had been muted (or set to volume off), the volume level will be reset to the default setting of Level 3.

1. Press Find on the Baby unit. The paging alert will sound at the Parent unit.
2. To stop the alert, press any button on the Parent unit or press the Find button again on the Baby unit.

   If no button is pressed after 2 minutes then the alert will automatically stop.

List of tones

Your Baby Monitor unit can produce various tones. They have the following meaning:

Tone	Meaning
Single tone	Confirmation tone e.g. setting saved.
Double tone (fast)	Error tone e.g. max volume reached when adjusting volume.
Double tone (slow)	User alert e.g. crying alert, paging alert etc.
Triple tone (fast)	System alert e.g. link lost, battery low etc.

User Alert tones can be silenced by pressing any button on the Parent unit.

System Alerts can be silenced for a 5 minute period by pressing any button on the Parent unit.

Resetting the units is only advisable if you are experiencing difficulties with your product. It is a useful feature that ensures your Baby Monitor is returned to its new "out of the box" settings.

Reset the units

Resetting either units will return the settings at that unit back to its default settings.

Reset the Parent unit

1. Within 3 seconds of the Parent unit being switched on, press and hold the ➕ button for at least 10 seconds. You will hear a confirmation beep once the reset has been performed.

Reset the Baby unit

1. Within 3 seconds of the Baby unit being switched on, press the ➕ button for at least 10 seconds. You will hear a confirmation beep once the reset has been performed.

Should you experience difficulties operating the SC320 please refer to the troubleshooting guide below. If you still experience difficulties please contact Oricom Customer Support on 1300 889 785 for assistance.

Troubleshooting

Problems	Solutions
Parent Unit is beeping	– Please see page 17 for the list of tones the Parent unit makes. The Parent unit will beep for a number of reasons: – The link has been lost between your units, see page 11. Check that the Baby unit Link indicator is illuminated. If not, please ensure that the power adaptor is still connected and if this still does not switch on, please test into a different electrical socket. – The crying alert is switched on, see page 14. – The batteries are low, see pages 9-10. – The Find button has been pressed on the Baby unit, see page 16. If the Parent unit still beeps after checking the above, please try switching the Baby unit off at the power. Ensure the Parent unit is clean by wiping with a damp cloth. If the problem persists call the Oricom Customer Support for advice.

Problems	Solutions
Link indicator does not come on	– Check that both the Baby and Parent units are switched on. – Check that the batteries in the Parent unit are correctly installed and that they are charged. – Check that the units are within range of each other. – Check that the mains power is plugged in and switched on at the Baby unit.
Link light is flashing green	– If you have pressed ⬤Talk to use the Talk Back feature, the Link light will flash to indicate one-way communication between the units. – The units are searching for a communication link. – Check units are within range of one another. – Check both units are turned on.
Link indicator is flashing red	– The Link between your units is broken. You will also hear an alert on the Parent unit to let you know there is no communication between the units. If this happens, check that the mains power (or batteries) is correctly connected and that the units are within range of one another. See page 10 for instructions on linking the units.

Problems	Solutions
Battery low on Parent unit	– Put the Parent unit back on charge. – Place the Parent unit back on charge as frequently as possible or ideally leave it on charge to ensure the batteries remain charged. – To fully charge the batteries, the Parent unit should be on charge for approximately 24 hours if switched on or 16 hours if switched off to reach maximum charge. – To speed up the charging process turn the Parent unit off when charging if it is not being used.
Parent unit remains silent or very quiet	– You may have set the volume too low, see page 14 to increase the volume.
You can hear a high pitched noise	– The units might be too close to each other. – The volume setting might be too high, see page 14.
Talk back feature is not working	– Check that the units are linked.

Cleaning

Both units have splash resistant grilles and casing.
To clean, wipe with a damp cloth.

Product disposal instructions

Always dispose of your products at the end of their life in accordance with your local waste disposal requirements.
Packaging materials all cardboard and paper packaging should be recycled in accordance with your local council waste regulations.

Customer Support

If you have any problems setting up or using this product you will find useful tips and information in the Troubleshooting section of this user guide as well as "Frequently Asked Questions" on our website www.oricom.com.au.

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team on 02 4574 8888 or 1300 889 785 AUS/ 0800 674 266 NZ. Our dedicated local support team are more likely to be able to help you than the retailer where you made your purchase.

Important

Please retain your purchase receipt and attach to the back page of this user guide as you will need to produce this if warranty service is required. Take a few moments to register your product online: www.oricom.com.au.

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

Nothing in this Express Warranty excludes, restricts or modifies any condition, warranty, guarantee, implied term, right or remedy pursuant to the Australian Consumer Law and which may not be so excluded, restricted or modified. For such conditions, terms, guarantees and warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to extent permitted in the relevant legislation.

The Express Warranty Period will be 3 years from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period.

This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Wilful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 1300 889 785 or support@oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair. Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

Ref: 27022015